

# HOTEL FACILITIES SHEET

Hotel 's Grade	★★★★ (認可待ち)	Opening Year	1995	year	5	month	Latest Renovation	2018	year	8	month	
Hotel Name	(JPN)	レイクサイドホテル			(ENG)	LAKESIDE HOTEL						
Address	23 Ngoc Khan Street, Ba Dinh District, Hanoi City, Vietnam				Location	From Airport :by car 30 min :on foot min From Train station :by car 15 min :on foot min To city center :by car 15 min :on foot min						
Tel	+84 243 8350 111				Fax	+84 243 8350 121						
Website	<a href="http://www.lakesidehotel.net.vn">http://www.lakesidehotel.net.vn</a>											
Stories	5 stories			Total room no.	75 rooms		Guest Floor	2 FL ~ 5 FL				
Group check in	Show Passport list at Reseption			Check in Time	14:00 from		Check out Time	12:00 until				
Usable currency	<input checked="" type="checkbox"/> VND <input checked="" type="checkbox"/> JPY <input checked="" type="checkbox"/> USD <input type="checkbox"/> Others ( )											
Credit Card	<input checked="" type="checkbox"/> VISA <input checked="" type="checkbox"/> Master <input checked="" type="checkbox"/> JCB <input checked="" type="checkbox"/> AMEX <input checked="" type="checkbox"/> Diners <input type="checkbox"/> Others ( )											

Room information	Room Type · Category		Number of Rooms				Dimensions of a room	Maximum capacity												
			TWN		DBL															
			NO SM	Smoking	NO SM	Smoking														
	Superior city view		18		18		25 m <sup>2</sup>	2AD+2CH pax/room												
	<input type="checkbox"/> Balcony <input checked="" type="checkbox"/> Bath Tub <input checked="" type="checkbox"/> Shower room <input type="checkbox"/> Washlet/Bidet <input type="checkbox"/> TRP room		<Note> city view and can be open big window																	
	SuperiorLakeview room		15		15		27 m <sup>2</sup>	2AD+2CH pax/room												
	<input checked="" type="checkbox"/> Balcony <input checked="" type="checkbox"/> Bath Tub <input checked="" type="checkbox"/> Shower room <input type="checkbox"/> Washlet/Bidet <input checked="" type="checkbox"/> TRP room = DBL+Extra		<Note> lake view and can be open balcony																	
	Superior city view twn		18				25 m <sup>2</sup>	3AD pax/room												
	<input type="checkbox"/> Balcony <input checked="" type="checkbox"/> Bath Tub <input checked="" type="checkbox"/> Shower room <input type="checkbox"/> Washlet/Bidet <input type="checkbox"/> TRP room = DBL+Extra		<Note> city view and can be open big window																	
	SuperiorLakeview twn room		15				27 m <sup>2</sup>	2AD+2CH pax/room												
	<input checked="" type="checkbox"/> Balcony 90% <input checked="" type="checkbox"/> Bath Tub <input checked="" type="checkbox"/> Shower room <input type="checkbox"/> Washlet/Bidet <input checked="" type="checkbox"/> TRP room = TWN+Extra		<Note> lake view and can be open big window or balcony																	
	Excutive Suite B				3		48 m <sup>2</sup>	2AD+2CH pax/room												
	<input checked="" type="checkbox"/> Balcony <input type="checkbox"/> Bath Tub <input checked="" type="checkbox"/> Shower room <input type="checkbox"/> Washlet/Bidet <input type="checkbox"/> TRP room = DBL+Extra		<Note> lake view and can be open big window and balcony																	
	Excutive Suite A				3		52 m <sup>2</sup>	2AD+2CH pax/room												
	<input checked="" type="checkbox"/> Balcony <input checked="" type="checkbox"/> Bath Tub <input checked="" type="checkbox"/> Shower room <input type="checkbox"/> Washlet/Bidet <input type="checkbox"/> TRP room = DBL+Extra		Note> lake view and can be open 2 balconies																	
	Number of Extra Bed		10 Beds																	
	Non-smoking floor		<input type="checkbox"/> No <input type="checkbox"/> Yes ( Floor ~ Floor )		Type of key		<input checked="" type="checkbox"/> Card <input type="checkbox"/> key													
	TV		<input checked="" type="checkbox"/> NHK World ( Channel 0 CH ) <input type="checkbox"/> NHK Premium ( Channel CH )																	
	Aircondition		<input type="checkbox"/> Air-conditioning and heati		Cooling only type		<input type="checkbox"/> Heating only type													
	Refrigerator		<input type="checkbox"/> With contents - additional ch																	
	Safety Box		<input type="checkbox"/> Mini Bar		Free tea bag		<input checked="" type="checkbox"/> Free coffee													
	electric kettle		<input type="checkbox"/> coffee maker		Alarm clock		<input checked="" type="checkbox"/> Slippers													
	Laundry service		<input checked="" type="checkbox"/> Iron service		Trouser presser		<input type="checkbox"/> Shoe polishing cloth													
	Hair Dryer		<input checked="" type="checkbox"/> Bath towel		Face towel		<input checked="" type="checkbox"/> Hand towel													
	Bath Robe in all room		<input checked="" type="checkbox"/> Shampoo		Soap		<input checked="" type="checkbox"/> Tooth Brush · Tooth Paste													
	Comb · hair brush		<input checked="" type="checkbox"/> Razor		Transformer (□ Lending)		<input type="checkbox"/> Other													
	Complimentary water		(Num : 2 btl. / Place where it is put : table)																	
	Hotel guide in english		<input checked="" type="checkbox"/> emergency evacuation map		Hotel Location Map															
	Amenities(on request basis)		<input type="checkbox"/> charge <input type="checkbox"/> free		Content : ( )															
	Other paid equipment		<input checked="" type="checkbox"/> No <input type="checkbox"/> Yes ( □ In the room / □ Bathroom / )																	
	Room Service		<input type="checkbox"/> No <input checked="" type="checkbox"/> Yes ( □ 24hour □ Time 10:30-13:30 ~ 17:00-22:00 )																	
	How to make a phone call		0		Room to room		+ Room Number		For 3-digit rooms											
front					Room to room		Direct													
local call			+Number		toll call		+Area code+Number													
Int'l call			+Country code+area code (excluding the first zero) +Number																	
	Voltage · Plug		<input type="checkbox"/> 110V <input type="checkbox"/> 120V <input checked="" type="checkbox"/> 220V <input type="checkbox"/> 230V <input type="checkbox"/> 240V		A type		B type		B3 type		C type		BF type		SE type		O type		O2 type	
(○)			(○)		(○)		(○)		(○)		(x)		(x)		(x)		(x)			
USB port electrical outlet			No		Yes															

Banquet	Function Room	Location	Area (LengthxWidth)	Celling Height (Meter)	Theater (Capacity)	Class room	Cocktail	Banquet	U shape
	Helix Grand Hall	6th floor	315	2.8	350	200	350	200	200
	Helix 1	6th floor	210	2.8	200	120	200	120	120
	Helix 4	M floor	120	2.2	100	80	80	80	80

Hotel facilities	<input checked="" type="checkbox"/> Elevator for visitor <b>2</b> elevators (Whether a room key is needed <input type="checkbox"/> need <input checked="" type="checkbox"/> Unnecessary )		
	<input checked="" type="checkbox"/> Meeting Room <b>3</b> RM <input checked="" type="checkbox"/> Banquet <b>2</b> RM		
	<input type="checkbox"/> Resident Japanese Staff <b>P</b> <input type="checkbox"/> Japanese Speaking Staff <b>P</b>		
	<input type="checkbox"/> Pool OPEN ~ <input type="checkbox"/> Inside <input type="checkbox"/> Outside <input type="checkbox"/> Heated		
	<input type="checkbox"/> Gym · Fitness Center OPEN ~		
	<input type="checkbox"/> Spa and massage OPEN ~ <input type="checkbox"/> Public bath OPEN ~		
	<input type="checkbox"/> Kids Space OPEN ~ <input type="checkbox"/> Business Center OPEN ~		
	<input type="checkbox"/> kiosk OPEN ~ <input type="checkbox"/> Boutique · Gift shop OPEN ~		
	<input checked="" type="checkbox"/> Concierge Desk <input checked="" type="checkbox"/> Group check in counter <input checked="" type="checkbox"/> Safety deposit box <input type="checkbox"/> Parking lot		
	Restaurant & Lounge	Breakfast	Public <b>Azuma Restaurant</b> <b>1</b> Floor OPEN <b>6:00 ~ 9:30</b>
		Lunch	<b>Azuma Restaurant</b> /Japanese/Vietfood <b>1</b> Floor OPEN <b>10:30 ~ 22:00</b>
		Dinner	<b>Azuma Restaurant</b> /Japanese/Vietfood <b>1</b> Floor OPEN ~
		Bar	( Capacity ) Floor OPEN ~
		<input type="checkbox"/> Karaoke Floor OPEN ~ <input type="checkbox"/> Casino Floor OPEN ~	
	Currency exchange	<input type="checkbox"/> No <input checked="" type="checkbox"/> Yes ( <input type="checkbox"/> 24hour <input type="checkbox"/> ~ ) exchange <input checked="" type="checkbox"/> JPY <input checked="" type="checkbox"/> USD ⇒ VND Remarks	
	Free shuttle	<input checked="" type="checkbox"/> No <input type="checkbox"/> Available Direction	
	Porch	<Drop off area> <b>Yes</b> <space> coach bus Parking available	
	Smoking area	<b>Outside</b>	
	Medical office	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	
	Security measures	<input checked="" type="checkbox"/> Surveillance camera ( Lobby / Elevator / Corridor ) <input type="checkbox"/> Night Doorman / Security Guard	
<input type="checkbox"/> Automatic entry/exit monitoring system (Guest room) <input type="checkbox"/> Other ( )			
Currency exchange	<input type="checkbox"/> Fire hydrant · fire extinguisher <input type="checkbox"/> Sprinkler <input type="checkbox"/> Smoke detectd <input type="checkbox"/> Emergency exit <b>2</b> point		
	<input type="checkbox"/> Other ( )		
Internet	<input type="checkbox"/> Unable to connect <input checked="" type="checkbox"/> Connectable <input type="checkbox"/> Charge ( fee : <b>Free</b> / )		
	Type <input type="checkbox"/> wifi (PW : <b>No password</b> ) <input type="checkbox"/> Other ( )		
	Business Center Number of PC : <b>1</b> pc fee : <b>Free</b> /		
Other facilities			

Child Policy	1-under 6 years old sharing bed with parents: FOC BF (maximum 02 children per room) From 6 to under 12 years old share room with parents, breakfast will be charged: 150,000VND nett/child/breakfast From 12 years old and above will be charged as an adult
Presentation Link	
Hotel's Photo Link	
NOTE	