

HOTEL FACILITIES SHEET

Hotel 's Grade	★★★★★	Opening Year	2015	year	month	Latest Renovation	year	month	
Hotel Name	(JPN) ヴィンパールリゾートアンドスパハロン	(ENG)	VINPEARL RESORT & SPA HA LONG						
Address	Reu Island, Bai Chay Beach, Ha Long City, Quang Ninh Province, Vietnam			Location					
				From Cát Bi Airport :by car		45	min	:on foot	- min
				From Hai Phong Train station :by car		55	min	:on foot	- min
Tel	(+84) 2033 55 6868			Fax		(+84) 2033 63 5555			
Website	https://vinpearl.com/en								
Stories	6 stories		Total room no.	384 rooms		Guest Floor		1 FL ~ 7 FL	
Group check in	Show Passport at Reception		Check in Time	14:00 from		Check out Time		12:00 until	
Usable currency	<input type="checkbox"/> VND <input type="checkbox"/> JPY <input type="checkbox"/> USD <input type="checkbox"/> Others ()								
Credit Card	<input type="checkbox"/> VISA <input type="checkbox"/> Master <input type="checkbox"/> JCB <input type="checkbox"/> AMEX <input type="checkbox"/> Diners <input type="checkbox"/> Others ()								

Room information	Room Type · Category		Number of Rooms						Dimensions of a room	Maximum capacity
			TWN		DBL (Bed 2m*2m)		SGL (Bed 1m4*2m)			
			NO SM	Smoking	NO SM	Smoking	NO SM	Smoking		
	Deluxe Room		65		80			38 m ²	2AD+2CH pax/room	
	<input type="checkbox"/> Balcony <input type="checkbox"/> Bath Tub <input type="checkbox"/> Shower booth <input type="checkbox"/> Washlet/Bidet <input type="checkbox"/> TRP room or TWN+Extra		<Note>							
	Deluxe Ocean View		80		125			38 m ²	2AD+2CH pax/room	
	<input type="checkbox"/> Balcony <input type="checkbox"/> Bath Tub <input type="checkbox"/> Shower room <input type="checkbox"/> Washlet/Bidet <input type="checkbox"/> TRP room or TWN+Extra		<Note>							
	Deluxe Terrace Room		2		6			38 m ²	2AD+2CH pax/room	
	<input type="checkbox"/> Balcony <input type="checkbox"/> Bath Tub <input type="checkbox"/> Shower room <input type="checkbox"/> Washlet/Bidet <input type="checkbox"/> TRP room or TWN+Extra		<Note>							
	Family Suite		4					76 m ²	4AD+2CH pax/room	
	<input type="checkbox"/> Balcony <input type="checkbox"/> Bath Tub <input type="checkbox"/> Shower room <input type="checkbox"/> Washlet/Bidet <input type="checkbox"/> TRP room or TWN+Extra		<Note>							
	Executive Suite				20			72/76 m ²	2AD+2CH pax/room	
	<input type="checkbox"/> Balcony <input type="checkbox"/> Bath Tub <input type="checkbox"/> Shower room <input type="checkbox"/> Washlet/Bidet <input type="checkbox"/> TRP room or TWN+Extra		<Note>							
	Presidential Suite				2			350 m ²	2AD+2CH pax/room	
	<input type="checkbox"/> Balcony <input type="checkbox"/> Bath Tub <input type="checkbox"/> Shower room <input type="checkbox"/> Washlet/Bidet <input type="checkbox"/> TRP room or TWN+Extra		<Note>							
	Number of Extra Bed	N/A Beds								
	Non-smoking floor	<input type="checkbox"/> No <input checked="" type="checkbox"/> Yes (ALL Floor)		Type of key		<input checked="" type="checkbox"/> Card <input type="checkbox"/> key				
	<input checked="" type="checkbox"/> TV	(<input checked="" type="checkbox"/> NHK World (Channel CH) (<input type="checkbox"/> NHK Premium (Channel CH))								
	<input checked="" type="checkbox"/> Aircondition	(<input checked="" type="checkbox"/> Air-conditioning and heati <input type="checkbox"/> Cooling only type <input type="checkbox"/> Heating only type)								
	<input checked="" type="checkbox"/> Refrigerator	(<input checked="" type="checkbox"/> With contents - additional ch <input type="checkbox"/> Empty)								
	<input checked="" type="checkbox"/> Safety Box	<input checked="" type="checkbox"/> Mini Bar		<input checked="" type="checkbox"/> Free tea bag		<input checked="" type="checkbox"/> Free coffee				
	<input checked="" type="checkbox"/> electric kettle	<input type="checkbox"/> coffee maker		<input checked="" type="checkbox"/> Alarm clock		<input checked="" type="checkbox"/> Slippers				
	<input checked="" type="checkbox"/> Laundry service	<input checked="" type="checkbox"/> Iron (<input checked="" type="checkbox"/> Lending)		<input type="checkbox"/> Trouser presser		<input checked="" type="checkbox"/> Shoe polishing cloth				
	<input checked="" type="checkbox"/> Hair Dryer	<input checked="" type="checkbox"/> Bath towel		<input checked="" type="checkbox"/> Face towel		<input checked="" type="checkbox"/> Hand towel				
	<input checked="" type="checkbox"/> Bath Robe · Yukata	<input checked="" type="checkbox"/> Shampoo		<input checked="" type="checkbox"/> Soap		<input checked="" type="checkbox"/> Tooth Brush · Tooth Paste				
	<input checked="" type="checkbox"/> Comb · hair brush	<input checked="" type="checkbox"/> Razor		<input checked="" type="checkbox"/> Transformer (<input checked="" type="checkbox"/> Lending)		<input type="checkbox"/> Other				
	<input checked="" type="checkbox"/> Complimentary water	(Num : 2 btl. / Place where it is put : tea & coffee								
	<input type="checkbox"/> Hotel guide in japanese	<input checked="" type="checkbox"/> emergency evacuation map		<input checked="" type="checkbox"/> Hotel Location Map						
	<input type="checkbox"/> Amenities(on request basis)	(<input type="checkbox"/> charge <input checked="" type="checkbox"/> free		Content :		tea & coffee & amenities of bathroom				
	Other paid	<input checked="" type="checkbox"/> No <input type="checkbox"/> Yes (<input type="checkbox"/> In the room/ <input type="checkbox"/> Bathroom/)								
	Room Service	<input type="checkbox"/> No <input checked="" type="checkbox"/> Yes (<input checked="" type="checkbox"/> 24hour <input type="checkbox"/> Time ~ ~)								
	How to make a phone call	front	0		Room to room	8 + Room Number				
		local call	9 + Number		toll call	9 + Area code + Number				
		Int'l call	9 + Country code + area code (excluding the first zero) + Number							
	Voltage · Plug	<input type="checkbox"/> 110V <input type="checkbox"/> 120V <input checked="" type="checkbox"/> 220V <input type="checkbox"/> 230V <input type="checkbox"/> 240V								
		A type	B type	B3 type	C type	BF type	SE type	O type	O2 type	
										
		(○)	(○)	(○)	(×)	(○)	(×)	(○)	(×)	
	USB port electrical outlet	<input checked="" type="checkbox"/> No <input type="checkbox"/> Yes								

	Function Room	Location	Area (LengthxWidth)	Celling Height (Meter)	Theater (Capacity)	Class room	Cocktail	Banquet	U shape
Banquet	The Pearl		735 (35 x 21)	4.4	670	360	540	460	100
	Event Hall		690 (30 x 23)	5.9	600	330	500	440	100
	Event Hall 1		364 (15.8 x 23)	5.9	200	150	250	250	50
	Event Hall 2		330 (14.3 x 23)	5.9	-	130	200	200	50
	Meeting room 1,3		66 (8.3 x 8)	3.6	-	-	-	-	18
	Meeting room 4		115 (16.5 x 7)	3.6	100	60	60	50	60

Hotel facilities	<input checked="" type="checkbox"/> Elevator for visitor elevators (Whether a room key is needed <input type="checkbox"/> need <input checked="" type="checkbox"/> Unnecessary)										
	<input checked="" type="checkbox"/> Meeting Room 4 RM <input checked="" type="checkbox"/> Banquet 4 RM										
	<input type="checkbox"/> Resident Japanese Staff P <input type="checkbox"/> Japanese Speaking Staff P										
	<input checked="" type="checkbox"/> Pool OPEN 6:00 ~ 22:00 <input checked="" type="checkbox"/> Inside <input type="checkbox"/> Outside <input type="checkbox"/> Heated										
	<input checked="" type="checkbox"/> Pool OPEN 6:00 ~ 19:00 <input type="checkbox"/> Inside <input checked="" type="checkbox"/> Outside <input type="checkbox"/> Heated										
	<input checked="" type="checkbox"/> Gym · Fitness Center OPEN 6:00 ~ 21:00										
	<input checked="" type="checkbox"/> Spa · beauty salon OPEN 8:00 ~ 22:00 <input type="checkbox"/> Public bath OPEN ~										
	<input checked="" type="checkbox"/> Kids Space OPEN 8:00 ~ 22:00 <input checked="" type="checkbox"/> Business Center OPEN 8:00 ~ 20:00										
	<input type="checkbox"/> kiosk OPEN ~ <input checked="" type="checkbox"/> Boutique · Gift shop OPEN 8:00 ~ 21:00										
	<input checked="" type="checkbox"/> Concierge Desk <input checked="" type="checkbox"/> Group check in counter <input checked="" type="checkbox"/> Safety deposit box <input checked="" type="checkbox"/> Parking lot										
	Restaurant & Lounge	Breakfast	FIT GRP	Bayview				2	Floor	OPEN	6:00 ~ 10:30
		Lunch		Bayview		International		2	Floor	OPEN	12:00 ~ 14:00
		Dinner		Pavilion		À la carte		Pool Side		OPEN	18:00 ~ 22:00
		L / D		Akoya		À la carte		2	Floor	OPEN	12:00 ~ 22:00
		BAR		Pool Bar		Drinks & snacks		Pool Side		OPEN	9:00 ~ 21:00
		BAR		Pearl Lounge		Drinks & snacks		2	Floor	OPEN	6:00 ~ 23:00
		<input type="checkbox"/> Karaoke		Floor	OPEN	~					
		<input type="checkbox"/> Casino		Floor	OPEN	~					
	Currency exchange	<input type="checkbox"/> No <input checked="" type="checkbox"/> Yes (<input checked="" type="checkbox"/> 24hour <input type="checkbox"/> ~)		<input checked="" type="checkbox"/> JPY <input checked="" type="checkbox"/> USD ⇒ VND		Remarks		VND ⇒ JPY/ USD= NG			
	Free shuttle	<input checked="" type="checkbox"/> No <input type="checkbox"/> Available		Direction							
Porch	Drop off area		<space>		coach bus		3 Parking available				
Smoking area	Outside, Room of Balcony										
Medical office	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No										
Security measures	<input checked="" type="checkbox"/> Surveillance camera (Lobby / Elevator / Corridor)				<input checked="" type="checkbox"/> Night Doorman / Security Guard						
	<input type="checkbox"/> Automatic entry/exit monitoring system (Guest room)				<input type="checkbox"/> Other (<input type="checkbox"/> Other ())						
Fire prevention measures	<input checked="" type="checkbox"/> Fire hydrant · fire extinguisher			<input checked="" type="checkbox"/> Sprinkler		<input checked="" type="checkbox"/> Smoke detector		<input checked="" type="checkbox"/> Emergency exit 2 point			
	<input type="checkbox"/> Other ()										
Internet	Guest room <input type="checkbox"/> Unable to connect <input checked="" type="checkbox"/> Connectable		<input type="checkbox"/> Charge (fee : Free /)								
	Type <input checked="" type="checkbox"/> wifi (No need pass)		<input type="checkbox"/> Other ()								
	Business Center		Number of PC : pc		fee : Free / 1H						
Other facilities	Laundry service Ctransportation service										

Child Policy	https://vinpearl.com/en/terms-of-use
Presentation Link	
Hotel's Photo Link	
NOTE	