

SHERATON HANOI WEST FACILITIES SHEET

Hotel's Grade	★★★★★	Opening Year	2024	year	month	Latest Renovation	year	month
Hotel Name	(JPN) シェラトンハノイウエスト	(ENG)	Sheraton Hanoi West					
Address	36 Le Duc Tho, My Dinh 2, Nam Tu Liem, Hanoi, Vietnam			Location		From Airport :by car 35 min :on foot - min		
						From Train station :by car - min :on foot - min		
						To city center :by car 30 min :on foot - min		
Tel	+84 (0) 2230 1234			Fax	+84 (0) 236 3797 797			
Website	www.marriott.com/HANSW							
Stories	25 stories	Total room no.	520 (390 hotel + 130 residence) rooms		Guest Floor	5 FL. ~ 25 FL.		
Group check in	Show Passport at Reception		Check in	14:00	from	Check out	12:00	until
Usable currency	<input checked="" type="checkbox"/> VND <input type="checkbox"/> JPY <input checked="" type="checkbox"/> USD <input type="checkbox"/> Others ()							
Credit Card	<input checked="" type="checkbox"/> VISA <input checked="" type="checkbox"/> Master <input checked="" type="checkbox"/> JCB <input checked="" type="checkbox"/> AMEX <input checked="" type="checkbox"/> Diners <input type="checkbox"/> Others ()							

Room information	Room Type・Category	Number of Rooms				Dimensions of a room	Maximum capacity
		TWN		DBL			
		NO SM	Smoking	NO SM	Smoking		
	Deluxe	72	0	158	0	34 m ²	3AD pax/room
<input type="checkbox"/> Balcony	<input checked="" type="checkbox"/> Bath Tub	<input checked="" type="checkbox"/> Shower booth		<input type="checkbox"/> Washlet/Bidet		<input checked="" type="checkbox"/> TRP room or TWN+Extra Bed	
<Note>	Window with city view /pool view						
	Premier	24	0	51	0	34 m ²	3AD pax/room
<input type="checkbox"/> Balcony	<input checked="" type="checkbox"/> Bath Tub	<input checked="" type="checkbox"/> Shower booth		<input type="checkbox"/> Washlet/Bidet		<input checked="" type="checkbox"/> TRP room or TWN+Extra Bed	
<Note>	Window with city view /pool view						
	Club	14	0	32	0	34 m ²	3AD pax/room
<input type="checkbox"/> Balcony	<input checked="" type="checkbox"/> Bath Tub	<input checked="" type="checkbox"/> Shower booth		<input type="checkbox"/> Washlet/Bidet		<input checked="" type="checkbox"/> TRP room or TWN+Extra Bed	
<Note>	Window with city view /pool view						
	Premium Suite	0	0	36	0	68 m ²	2AD+2CH pax/room
<input type="checkbox"/> Balcony	<input checked="" type="checkbox"/> Bath Tub	<input checked="" type="checkbox"/> Shower booth		<input type="checkbox"/> Washlet/Bidet		<input checked="" type="checkbox"/> TRP room	
<Note>	Window with city view /pool view						
	Executive Suite	0	0	2	0	101 m ²	3AD pax/room
<input type="checkbox"/> Balcony	<input checked="" type="checkbox"/> Bath Tub	<input checked="" type="checkbox"/> Shower booth		<input type="checkbox"/> Washlet/Bidet		<input type="checkbox"/> TRP room or TWN+Extra Bed	
<Note>	Window with city view /pool view						
	Residential Suite	0	0	1	0	207 m ²	3AD pax/room
<input type="checkbox"/> Balcony	<input checked="" type="checkbox"/> Bath Tub	<input checked="" type="checkbox"/> Shower booth		<input type="checkbox"/> Washlet/Bidet		<input type="checkbox"/> TRP room or TWN+Extra Bed	
<Note>	Window with city view /pool view						
	Studio Club (Residence)	0	0	16	0	40 m ²	3AD pax/room
<input type="checkbox"/> Balcony	<input checked="" type="checkbox"/> Bath Tub	<input checked="" type="checkbox"/> Shower booth		<input type="checkbox"/> Washlet/Bidet		<input checked="" type="checkbox"/> TRP room or TWN+Extra Bed	
<Note>	Window with city view /pool view						
	1 Bedroom Suite (Residence)	0	0	60	0	56-68 m ²	3AD pax/room
<input type="checkbox"/> Balcony	<input checked="" type="checkbox"/> Bath Tub	<input checked="" type="checkbox"/> Shower booth		<input type="checkbox"/> Washlet/Bidet		<input checked="" type="checkbox"/> TRP room or TWN+Extra Bed	
<Note>	Window with city view /pool view						
	2 Bedroom Suite (Residence)	0	0	46	0	92 m ²	4AD pax/room
<input type="checkbox"/> Balcony	<input checked="" type="checkbox"/> Bath Tub	<input checked="" type="checkbox"/> Shower booth		<input type="checkbox"/> Washlet/Bidet		<input checked="" type="checkbox"/> TRP room or TWN+Extra Bed	
<Note>	Window with city view /pool view						
Non-smoking floor		<input type="checkbox"/> No <input checked="" type="checkbox"/> Yes (all room no SMK)		Type of key		<input checked="" type="checkbox"/> Card <input type="checkbox"/> key	
<input checked="" type="checkbox"/> TV		(<input checked="" type="checkbox"/> NHK World (Channel CH))		(<input checked="" type="checkbox"/> NHK Premium (Channel CH))			
<input checked="" type="checkbox"/> Aircondition		(<input checked="" type="checkbox"/> Air-conditioning and heating <input type="checkbox"/> Cooling only type <input type="checkbox"/> Heating only type)					
<input checked="" type="checkbox"/> Refrigerator		(<input checked="" type="checkbox"/> With contents - additional charge <input type="checkbox"/> Empty)					
<input checked="" type="checkbox"/> Safety Box	<input checked="" type="checkbox"/> Mini Bar	<input checked="" type="checkbox"/> Free tea bag		<input checked="" type="checkbox"/> Free coffee			
<input checked="" type="checkbox"/> electric kettle	<input checked="" type="checkbox"/> coffee maker-in Suite room	<input type="checkbox"/> Alarm clock		<input checked="" type="checkbox"/> Slippers			
<input checked="" type="checkbox"/> Laundry service	<input checked="" type="checkbox"/> Iron (<input type="checkbox"/> Lending)	<input type="checkbox"/> Trouser presser		<input type="checkbox"/> Shoe polishing cloth			
<input checked="" type="checkbox"/> Hair Dryer	<input checked="" type="checkbox"/> Bath towel	<input checked="" type="checkbox"/> Face towel		<input checked="" type="checkbox"/> Hand towel			
<input checked="" type="checkbox"/> Bath Robe・Yukata	<input checked="" type="checkbox"/> Shampoo	<input checked="" type="checkbox"/> Soap		<input checked="" type="checkbox"/> Tooth Brush・Tooth Paste			
<input checked="" type="checkbox"/> Comb・hair brush	<input checked="" type="checkbox"/> Razor upon request	<input type="checkbox"/> Transformer (<input type="checkbox"/> Lending)		<input type="checkbox"/> Other			
<input checked="" type="checkbox"/> Complimentary water		(Num: 2 btl. /		Place where it is put: Cabinet			
<input type="checkbox"/> Hotel guide in japanese		<input type="checkbox"/> emergency evacuation map		<input type="checkbox"/> Hotel Location Map			
<input type="checkbox"/> Amenities(on request basis)		(<input checked="" type="checkbox"/> charge <input type="checkbox"/> free)		Content : ()			

Other paid equipment	<input checked="" type="checkbox"/> No	<input type="checkbox"/> Yes	(<input type="checkbox"/> In the room / <input type="checkbox"/> Bathroom /)					
Room Service	<input type="checkbox"/> No	<input checked="" type="checkbox"/> Yes	(<input checked="" type="checkbox"/> 24hour <input type="checkbox"/> Time ~)					
How to make a phone call	front	0	Room to room 8 + Room Number					
	local call	9 + Number	toll call 9 + area code + Number					
	Int'l call	9	Please Dial 0 and guest service center will connect for you					
Voltage・Plug	<input type="checkbox"/> 110V	<input type="checkbox"/> 120V	<input checked="" type="checkbox"/> 220V	<input type="checkbox"/> 230V	<input type="checkbox"/> 240V			
	A type	B type	B3 type	C type	BF type	SE type	O type	O2 type
	(<input type="checkbox"/>)	(<input type="checkbox"/>)	(<input checked="" type="checkbox"/>)	(<input type="checkbox"/>)	(<input checked="" type="checkbox"/>)	(<input checked="" type="checkbox"/>)	(<input checked="" type="checkbox"/>)	(<input checked="" type="checkbox"/>)
USB port electrical outlet		<input checked="" type="checkbox"/> No	<input type="checkbox"/> Yes					

Banquet	Function Room	Location	Area (LengthxWidth)	Celling Height (Meter)	Theater (Capacity)	Class room	Cocktail	Banquet	U shape
	Event I	2nd Floor	77	3.3 M	49	45	49	40	30
	Event V	2nd Floor	86	3.3 M	60	40	60	50	20
	Event VI	2nd Floor	68	3.3 M	30	20	40	30	20
	Elite Ballroom I		121	5.45M	120	60	120	90	40
	Elite Ballroom II		165	5.45M	170	80	180	120	60
	Elite Ballroom III		121	5.45M	121	60	120	90	40
	Elite Ballroom		408	5.45M	500	220	450	360	140

Hotel facilities	<input type="checkbox"/> Elevator for visitor	5	elevators	(Whether a room key is needed <input type="checkbox"/> need <input checked="" type="checkbox"/> Unnecessary)	
	<input type="checkbox"/> Meeting Room	6	RM <input type="checkbox"/> Banquet	4 RM	
	<input type="checkbox"/> Resident Japanese Staff	P	<input type="checkbox"/> Japanese Speaking Staff	P	
	<input checked="" type="checkbox"/> Pool	OPEN	6:00 ~ 21:00	<input type="checkbox"/> Inside <input checked="" type="checkbox"/> Outside <input type="checkbox"/> Heated	
	<input checked="" type="checkbox"/> Gym・Fitness Center	OPEN	24 hour		
	<input checked="" type="checkbox"/> Spa・beauty salon	OPEN	9:00 ~ 21:00	<input type="checkbox"/> Public bath Don't have ~	
	<input type="checkbox"/> Kids Space	Don't have Kid Corner		<input checked="" type="checkbox"/> Business Center OPEN ~	
	<input type="checkbox"/> kiosk	Don't have		<input checked="" type="checkbox"/> Boutique・Gift shop OPEN 9:00 ~ 20:00	
	<input checked="" type="checkbox"/> Concierge Desk	<input checked="" type="checkbox"/> Group check in counter	<input type="checkbox"/> Safety deposit box	<input type="checkbox"/> Parking lot	
	Restaurant & Lounge	Breakfast	FIT	The Market	G FL OPEN 6:00 ~ 10:30
			GRP	The Market	G FL OPEN 6:00 ~ 10:30
		Lunch dinner	The Market		A La Carte food G FL OPEN Open until 22:00
			The Market		A La Carte food 2 FL OPEN Open until 22:00
		Bar	Lobby Lounge		40-60PAX G FL OPEN 7:00 ~ 22:00
			Sky Bar		40-60PAX Rooftop FL OPEN 19:00 ~ 22:00
	<input type="checkbox"/> Karaoke	FL	OPEN ~		
	<input checked="" type="checkbox"/> Casino	1 FL	OPEN All Day		
	Currency exchange	<input type="checkbox"/> No	<input checked="" type="checkbox"/> Yes	<input checked="" type="checkbox"/> 24hour <input type="checkbox"/> ~)	
		exchange	<input type="checkbox"/> JPY	<input checked="" type="checkbox"/> USD ⇒ VND Remarks VND ⇒ USD	
	Free shuttle	<input checked="" type="checkbox"/> No	<input type="checkbox"/> Available	Direction	
Porch	<Drop off area>	Yes	<space> coach bus Parking available		
Smoking area	Group entrance door				
Medical office	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No				
Security measures	<input checked="" type="checkbox"/> Surveillance camera (Lobby/Elevator/ Corridor)		<input checked="" type="checkbox"/> Night Doorman/ Security Guard		
	<input checked="" type="checkbox"/> Automatic entry/exit monitoring system (Guest room)		<input type="checkbox"/> Other ()		
Fire prevention measures	<input checked="" type="checkbox"/> Fire hydrant・fire extinguisher		<input checked="" type="checkbox"/> Sprinkler <input checked="" type="checkbox"/> Smoke detector <input checked="" type="checkbox"/> Emergency exit 2 point		
	<input type="checkbox"/> Other ()				
Internet	Guest room	<input type="checkbox"/> Unable to connect	<input checked="" type="checkbox"/> Connectable <input type="checkbox"/> Charge (fee: Free / 1H)		
	Type	<input checked="" type="checkbox"/> wifi (PW: No password)	<input type="checkbox"/> Other ()		
	Business Center	Number of PC: 3 pc	fee: Free		
Other facilities	Laundry services, Massage, Sauna, Beauty salon				

Child Policy	Under 5 years old: Free of charge
	From 5-11 years old: 50% charge breakfast From 11 years old: Full charge
Presentation Link	Presentation Factsheet
Hotel's Photo Link	Photo
NOTE	