Hotel Royal Hoi An HOTEL FACILITIES SHEET

Hotel 's Grade	★★★★★	Opening Year	2015	year	month	Latest Renovation	2021	year	month
Hotel Name	(JPN)	ホテル ロイヤル ホイアン ザ レガシー バイ ザ リバー	(ENG)	Hotel Royal Hoi An. The Legacy By The River				
Address	39 Dao Duy Tu, Hoi An, Quang Nam 560000 - Viet Nam		Location	From Airport :by car 45 min :on foot min				
				From Train station :by car min :on foot min				
				To city center :by car 5 min :on foot 5 min				
Tel	+84 (0) 235 3950 777		Fax					
Website	https://hotelroyalhoian.vn/							
Stories	8 stories	Total room no.	188 rooms	Guest Floor	2 FL ~ 8 FL			
Group check in	Show Passport at Reception	Check in Time	14:00 from	Check out Time	12:00 until			
Usable currency	■ VND	□ JPY	□ USD	□ Others ( )				
Credit Card	■ VISA	■ Master	■ JCB	■ AMEX	□ Diners	□ Others ( )		

Room information

Room Type・Category	Number of Rooms TWN NO SM	TWN Smoking	DBL NO SM	DBL Smoking	Dimensions of a room	Maximum capacity
Deluxe (Sotaro buiding)	36	0	31	0	30-34 ㎡	2AD+1CH pax/room
□ Balcony ■ Bath Tub ■ Shower booth □ Washlet/Bidet ■ TRP room or TWN+Extra						
<Note> Window with city view						
Deluxe (Wakaku building)	12	0	0	0	30-34 ㎡	2AD+1CH pax/room
□ Balcony ■ Bath Tub ■ Shower booth □ Washlet/Bidet ■ TRP room or TWN+Extra						
<Note> Window with city view						
Grand Deluxe (Sotaro buiding)	21	0	19	0	30-34 ㎡	2AD+1CH pax/room
■ Balcony ■ Bath Tub ■ Shower booth □ Washlet/Bidet ■ TRP room or TWN+Extra						
<Note> Window with river view						
Grand Deluxe (Wakaku buiding)	1	0	46	0	30-34 ㎡	2AD+1CH pax/room
■ Balcony ■ Bath Tub ■ Shower booth □ Washlet/Bidet ■ TRP room or TWN+Extra						
<Note> Window with river view						
Royal Deluxe (Sotaro buiding)	1	0	9		40 ㎡	2AD+1CH pax/room
■ Balcony ■ Bath Tub ■ Shower room □ Washlet/Bidet ■ TRP room or TWN+Extra						
<Note> Balcony with river/city view						
Royal Deluxe (Wakaku buiding)	5	0	0		40 ㎡	2AD+1CH pax/room
■ Balcony ■ Bath Tub ■ Shower room □ Washlet/Bidet ■ TRP room or TWN+Extra						
<Note> Balcony with river/city view						
Deluxe Suite (Wakaku buiding)	0		4		70 ㎡	2AD+1CH pax/room
■ Balcony ■ Bath Tub ■ Shower room □ Washlet/Bidet ■ TRP room or TWN+Extra						
<Note> Balcony with river view						
Akari Two Bedroom Suite (Sotaro buiding)	2				110 ㎡	4AD pax/room
■ Balcony ■ Bath Tub ■ Shower room □ Washlet/Bidet ■ TRP room or TWN+Extra						
<Note> Balcony with river view						
Anino Two Bedroom Suite (Wakaku buiding)	1				110 ㎡	4AD pax/room
■ Balcony ■ Bath Tub ■ Shower room □ Washlet/Bidet ■ TRP room or TWN+Extra						
Note> Balcony with river view						

Number of Extra Bed	20 Beds		
Smoking floor	■ No □ Yes (Floor ～ Floor)	Type of key	■ Card □ key
■ TV	(■ NHK World (Channel 7 CH)		
	(□ NHK Premium (Channel CH)		
■ Aircondition	(□ Air-conditioning and heati ■ Cooling only type	□ Heating only type	
■ Refrigerator	(■ With contents - additional charge □ Empty)		
■ Safety Box	■ Mini Bar	■ Free tea bag	■ Free coffee
■ electric kettle	■ coffee maker-in Suite room	□ Alarm clock	■ Slippers
■ Laundry service	□ Iron □ Lending)	□ Trouser presser	□ Shoe polishing cloth
■ Hair Dryer	■ Bath towel	■ Face towel	■ Hand towel
■ Bath Robe	■ Shampoo	■ Soap	■ Tooth Brush・Tooth Paste
■ Comb・hair brush	■ Razor	□ Transformer (□ Lending)	□ Other
■ Complimentary water	(Num： 2 btl. / Place where it is put：		
□ Hotel guide in japanese	■ emergency evacuation map	□ Hotel Location Map	
□ Amenities(on request basis)	(□ charge □ free	Content ：	
Other paid equipment	■ No □ Yes (□ In the room／	□ Bathroom／)	

	Room Service	☐ No ■ Yes (■ 24hour ☐ Time ～)							
	How to make a phone call	Front	0		Room to room	＋Room Number			
		Local call	9	＋Number	toll call	9	＋Area code＋Number		
		Int'l call	9	＋Country code＋area code (excluding the first zero) ＋Number					
	Voltage・Plug	☐ 110V ☐ 120V ■ 220V ☐ 230V ☐ 240V							
		A type	B type	B3 type	C type	BF type	SE type	O type	O2 type
									
		(○)	(○)	(○)	(○)	(○)	(○)	(○)	(○)
		USB port electrical outlet	■ No ☐ Yes						

Banquet	Function Room	Location	Area (LengthxWidth)	Celling Height (Meter)	Theater (Capacity)	Class room	Cocktail	Banquet	U shape
	Thu Bon Ballroom	2nd FL	245m2	2.6m	180	100	200	160	50
	Boardroom	2nd FL	15m2	2.6m					

Hotel facilities	■ Elevator for visitor	3 elevators	(Whether a room key is needed ■ need ☐ Unnecessary)							
	■ Meeting Room	1 RM	■ Banquet	2 RM						
	☐ Resident Japanese Staff	0 P	☐ Japanese Speaking Staff	0 P						
	■ Pool	OPEN 6:30 ～ 18:00	☐ Inside ■ Outside ☐ Heated							
	■ Gym・Fitness Center	OPEN 6:00 ～ 22:00								
	■ Spa・beauty salon	OPEN 9:00 ～ 21:00	☐ Public bath	OPEN ～						
	☐ Kids Space	～	☐ Business Center	OPEN ～						
	☐ kiosk	～	■ Boutique・Gift shop	OPEN 8:00 ～ 22:00						
	■ Concierge Desk	☐ Group check in counter	■ Safety deposit box	☐ Parking lot						
	Restaurant & Lounge	Breakfast	FIT	Faifo Restaurant		G Floor	OPEN 6:30 ～ 10:00			
			GRP	Faifo Restaurant		G Floor	OPEN 6:30 ～ 10:00			
		Lunch Dinner	Faifo Restaurant	Western food Vietnamese		G Floor	OPEN 10:00 ～ 22:00			
			Faifo Restaurant	Western food Vietnamese		G Floor	OPEN 10:00 ～ 22:00			
		Dinner	Wakaku Restaurant (Japanese food)	(Capacity 40)		G Floor	OPEN 18:00 ～ 22:00 Thu-Fri-Sat			
		Bar	The Deck Hoi An	(Capacity 60)		8 Floor	OPEN 16:00 ～ 0:00			
		Bar	The Attic	(Capacity 70)		7 Floor	OPEN 16:00 ～ 0:00			
		Bar	River Bar	(Capacity 30)		G Floor	OPEN 9:00 ～ 23:00			
		Lounge	The Lounge (Wakaku Buiding)	(Capacity 30)		8 Floor	OPEN 11:00 ～ 23:00			
		☐ Karaoke	Floor	～						
		☐ Casino	Floor	～						
	Currency exchange	☐ No ■ Yes (☐ 24hour ☐ ～)								
		exchange	■ JPY ■ USD ⇒ VND			Remarks	Can not exchange from VN to JPY			
	Free shuttle	■ No ☐ Available	Direction							
	Porch	Drop off area: Yes	<space>	coach bus No Parking available						
	Smoking area	in front of hotel lobby/pool								
	Medical office	☐ Yes ■ No								
	Security measures	■ Surveillance camera (Lobby／Elevator／Corridor)	■ Night Doorman／Security Guard							
		☐ Automatic entry/exit monitoring system (Guest room)	☐ Other ( )							
	Fire prevention measures	■ Fire hydrant・fire extinguisher	■ Sprinkler	■ Smoke detector	■ Emergency exit 2 point					
		☐ Other ( )								
Internet	Guest room	☐ Unable to connect	■ Connectable	☐ Charge (fee： Free / 1H)						
	Type	■ wifi (PW： number of guest's room)	☐ Other ( )							
	Business Center	Number of PC： 0 pc	fee： / 1H							
Other facilities	Laundry services、Massage、Sauna									

Child Policy	1-5 years old sharing bed with parents: FOC BF 6-11 years old sharing bed with parents: Additional charge; for BF/ if required Extra-bed: Additional charge from 12 years old charge same as adult
Presentation Link	
Hotel's Photo Link	https://drive.google.com/drive/folders/1d-14kG2yn_mSpxi7viSRmNUaJhQFscbm
NOTE	