

HOTEL FACILITIES SHEET

| | | | | | | | | | | |
|-----------------|--|--------------|------------------------------|------|------------|-------------------|---|------|-------------|--|
| Hotel's Grade | ★★★★★ | Opening Year | 2015 | year | month | Latest Renovation | 2021 | year | month | |
| Hotel Name | (JPN) ホテル ロイヤル ホイ アン Mギャラリー | (ENG) | Hotel Royal Hoian - MGallery | | | | | | | |
| Address | 39 Dao Duy Tu, Hoi An, Quang Nam 560000 - Viet Nam | | | | Location | | From Airport :by car 45 min :on foot min | | | |
| | | | | | | | From Train station :by car min :on foot min | | | |
| | | | | | | | To city center :by car 5 min :on foot 5 min | | | |
| Tel | +84 (0) 235 3950 777 | | | | Fax | | | | | |
| Website | https://hotelroyal-hoian.com/ | | | | | | | | | |
| Stories | 8 stories | | Total room no. | | 188 rooms | | Guest Floor | | 2 FL ~ 8 FL | |
| Group check in | Show Passport at Reception | | Check in Time | | 14:00 from | | Check out Time | | 12:00 until | |
| Usable currency | <input checked="" type="checkbox"/> VND <input type="checkbox"/> JPY <input type="checkbox"/> USD <input type="checkbox"/> Others () | | | | | | | | | |
| Credit Card | <input checked="" type="checkbox"/> VISA <input checked="" type="checkbox"/> Master <input checked="" type="checkbox"/> JCB <input checked="" type="checkbox"/> AMEX <input type="checkbox"/> Diners <input type="checkbox"/> Others () | | | | | | | | | |

| | Room Type・Category | Number of Rooms | | | | Dimensions of a room | Maximum capacity |
|---|--|--|---------|---|---------|--|------------------|
| | | TWN | | DBL | | | |
| | | NO SM | Smoking | NO SM | Smoking | | |
| | Deluxe (Sotaro buiding) | 36 | 0 | 31 | 0 | 30-34 m ² | 2AD+1CH pax/room |
| <input type="checkbox"/> | Balcony | <input checked="" type="checkbox"/> Bath Tub | | <input checked="" type="checkbox"/> Shower booth | | <input type="checkbox"/> Washlet/Bidet <input checked="" type="checkbox"/> TRP room or TWN+Extra | |
| | <Note> Window with city view | | | | | | |
| | Deluxe (Wakaku building) | 12 | 0 | 0 | 0 | 30-34 m ² | 2AD+1CH pax/room |
| <input type="checkbox"/> | Balcony | <input checked="" type="checkbox"/> Bath Tub | | <input checked="" type="checkbox"/> Shower booth | | <input type="checkbox"/> Washlet/Bidet <input checked="" type="checkbox"/> TRP room or TWN+Extra | |
| | <Note> Window with city view | | | | | | |
| | Grand Deluxe (Sotaro buiding) | 21 | 0 | 19 | 0 | 30-34 m ² | 2AD+1CH pax/room |
| <input checked="" type="checkbox"/> | Balcony | <input checked="" type="checkbox"/> Bath Tub | | <input checked="" type="checkbox"/> Shower booth | | <input type="checkbox"/> Washlet/Bidet <input checked="" type="checkbox"/> TRP room or TWN+Extra | |
| | <Note> Window with river view | | | | | | |
| | Grand Deluxe (Wakaku buiding) | 1 | 0 | 46 | 0 | 30-34 m ² | 2AD+1CH pax/room |
| <input checked="" type="checkbox"/> | Balcony | <input checked="" type="checkbox"/> Bath Tub | | <input checked="" type="checkbox"/> Shower booth | | <input type="checkbox"/> Washlet/Bidet <input checked="" type="checkbox"/> TRP room or TWN+Extra | |
| | <Note> Window with river view | | | | | | |
| | Royal Deluxe (Sotaro buiding) | 1 | 0 | 9 | | 40 m ² | 2AD+1CH pax/room |
| <input checked="" type="checkbox"/> | Balcony | <input checked="" type="checkbox"/> Bath Tub | | <input checked="" type="checkbox"/> Shower room | | <input type="checkbox"/> Washlet/Bidet <input checked="" type="checkbox"/> TRP room or TWN+Extra | |
| | <Note> Balcony with river/city view | | | | | | |
| | Royal Deluxe (Wakaku buiding) | 5 | 0 | 0 | | 40 m ² | 2AD+1CH pax/room |
| <input checked="" type="checkbox"/> | Balcony | <input checked="" type="checkbox"/> Bath Tub | | <input checked="" type="checkbox"/> Shower room | | <input type="checkbox"/> Washlet/Bidet <input checked="" type="checkbox"/> TRP room or TWN+Extra | |
| | <Note> Balcony with river/city view | | | | | | |
| | Deluxe Suite (Wakaku buiding) | 0 | | 4 | | 70 m ² | 2AD+1CH pax/room |
| <input checked="" type="checkbox"/> | Balcony | <input checked="" type="checkbox"/> Bath Tub | | <input checked="" type="checkbox"/> Shower room | | <input type="checkbox"/> Washlet/Bidet <input checked="" type="checkbox"/> TRP room or TWN+Extra | |
| | <Note> Balcony with river view | | | | | | |
| | Akari Two Bedroom Suite (Sotaro buiding) | | | 2 | | 110 m ² | 4AD pax/room |
| <input checked="" type="checkbox"/> | Balcony | <input checked="" type="checkbox"/> Bath Tub | | <input checked="" type="checkbox"/> Shower room | | <input type="checkbox"/> Washlet/Bidet <input checked="" type="checkbox"/> TRP room or TWN+Extra | |
| | <Note> Balcony with river view | | | | | | |
| | Anino Two Bedroom Suite (Wakaku buiding) | | | 1 | | 110 m ² | 4AD pax/room |
| <input checked="" type="checkbox"/> | Balcony | <input checked="" type="checkbox"/> Bath Tub | | <input checked="" type="checkbox"/> Shower room | | <input type="checkbox"/> Washlet/Bidet <input checked="" type="checkbox"/> TRP room or TWN+Extra | |
| | <Note> Balcony with river view | | | | | | |
| Number of Extra Bed | | 20 Beds | | | | | |
| Smoking floor | | <input checked="" type="checkbox"/> No <input type="checkbox"/> Yes (Floor ~ Floor) | | Type of key | | <input checked="" type="checkbox"/> Card <input type="checkbox"/> key | |
| <input checked="" type="checkbox"/> TV | | (<input checked="" type="checkbox"/> NHK World (Channel 7 CH) (<input type="checkbox"/> NHK Premium (Channel CH)) | | | | | |
| <input checked="" type="checkbox"/> Aircondition | | (<input type="checkbox"/> Air-conditioning and heating <input checked="" type="checkbox"/> Cooling only type <input type="checkbox"/> Heating only type) | | | | | |
| <input checked="" type="checkbox"/> Refrigerator | | (<input checked="" type="checkbox"/> With contents - additional charge <input type="checkbox"/> Empty) | | | | | |
| <input checked="" type="checkbox"/> Safety Box | | <input checked="" type="checkbox"/> Mini Bar | | <input checked="" type="checkbox"/> Free tea bag | | <input checked="" type="checkbox"/> Free coffee | |
| <input checked="" type="checkbox"/> electric kettle | | <input checked="" type="checkbox"/> coffee maker-in Suite room | | <input type="checkbox"/> Alarm clock | | <input checked="" type="checkbox"/> Slippers | |
| <input checked="" type="checkbox"/> Laundry service | | <input type="checkbox"/> Iron <input type="checkbox"/> Lending) | | <input type="checkbox"/> Trouser presser | | <input type="checkbox"/> Shoe polishing cloth | |
| <input checked="" type="checkbox"/> Hair Dryer | | <input checked="" type="checkbox"/> Bath towel | | <input checked="" type="checkbox"/> Face towel | | <input checked="" type="checkbox"/> Hand towel | |
| <input checked="" type="checkbox"/> Bath Robe | | <input checked="" type="checkbox"/> Shampoo | | <input checked="" type="checkbox"/> Soap | | <input checked="" type="checkbox"/> Tooth Brush・Tooth Paste | |
| <input checked="" type="checkbox"/> Comb・hair brush | | <input checked="" type="checkbox"/> Razor | | <input type="checkbox"/> Transformer (<input type="checkbox"/> Lending) | | <input type="checkbox"/> Other | |
| <input checked="" type="checkbox"/> Complimentary water | | (Num: 2 btl. / Place where it is put:) | | | | | |
| <input type="checkbox"/> Hotel guide in japanese | | <input checked="" type="checkbox"/> emergency evacuation map | | <input type="checkbox"/> Hotel Location Map | | | |
| <input type="checkbox"/> Amenities(on request basis) | | (<input type="checkbox"/> charge <input type="checkbox"/> free) | | Content : | | | |
| Other paid equipment | | <input checked="" type="checkbox"/> No <input type="checkbox"/> Yes (<input type="checkbox"/> In the room / <input type="checkbox"/> Bathroom /) | | | | | |

| | | | | | | | | |
|----------------------------|--|---|---------|--------|---------|---------|--------|--------|
| Room Service | <input type="checkbox"/> No <input checked="" type="checkbox"/> Yes (<input checked="" type="checkbox"/> 24hour <input type="checkbox"/> Time ~) | | | | | | | |
| How to make a phone call | front | 0 Room to room + Room Number | | | | | | |
| | local call | 9 +Number toll call 9 + Area code + Number | | | | | | |
| | Int'l call | 9 +Country code + area code (excluding the first zero) + Number | | | | | | |
| Voltage • Plug | <input type="checkbox"/> 110V <input type="checkbox"/> 120V <input checked="" type="checkbox"/> 220V <input type="checkbox"/> 230V <input type="checkbox"/> 240V | | | | | | | |
| | A type | B type | B3 type | C type | BF type | SE type | O type | Others |
| | | | | | | | | |
| | () | () | () | () | () | () | () | () |
| USB port electrical outlet | | <input checked="" type="checkbox"/> No <input type="checkbox"/> Yes | | | | | | |

| Function Room | Location | Area (LengthxWidth) | Celling Height (Meter) | Theater (Capacity) | Class room | Cocktail | Banquet | U shape |
|------------------|----------|---------------------|------------------------|--------------------|------------|----------|---------|---------|
| Thu Bon Ballroom | 2nd FL | 245m2 | 2.6m | 180 | 100 | 200 | 160 | 50 |
| Boardroom | 2nd FL | 15m2 | 2.6m | | | | | |

| | | | |
|--|--|--|--|
| Hotel facilities | <input checked="" type="checkbox"/> Elevator for visitor 3 elevators (Whether a room key is needed <input checked="" type="checkbox"/> need <input type="checkbox"/> Unnecessary) | | |
| | <input checked="" type="checkbox"/> Meeting Room 1 RM <input checked="" type="checkbox"/> Banquet 2 RM | | |
| | <input type="checkbox"/> Resident Japanese Staff 0 P <input type="checkbox"/> Japanese Speaking Staff 0 P | | |
| | <input checked="" type="checkbox"/> Pool OPEN 6:30 ~ 18:00 <input type="checkbox"/> Inside <input checked="" type="checkbox"/> Outside <input type="checkbox"/> Heated | | |
| | <input checked="" type="checkbox"/> Gym • Fitness Center OPEN 6:00 ~ 22:00 | | |
| | <input checked="" type="checkbox"/> Spa • beauty salon OPEN 9:00 ~ 21:00 <input type="checkbox"/> Public bath OPEN ~ | | |
| | <input type="checkbox"/> Kids Space ~ <input type="checkbox"/> Business Center OPEN ~ | | |
| | <input type="checkbox"/> kiosk ~ <input checked="" type="checkbox"/> Boutique • Gift shop OPEN 8:00 ~ 22:00 | | |
| | <input checked="" type="checkbox"/> Concierge Desk <input type="checkbox"/> Group check in counter <input checked="" type="checkbox"/> Safety deposit box <input type="checkbox"/> Parking lot | | |
| | Restaurant & Lounge | Breakfast | FIT Faifo Restaurant G Floor OPEN 6:30 ~ 10:00 |
| | | | GRP Faifo Restaurant G Floor OPEN 6:30 ~ 10:00 |
| | | Lunch Dinner | Faifo Restaurant Western Vietnamese food G Floor OPEN 10:00 ~ 22:00 |
| | | | Faifo Restaurant Western Vietnamese food G Floor OPEN 10:00 ~ 22:00 |
| | | Dinner | Wakaku Restaurant (Japanese food) (Capacity 40) G Floor OPEN 18:00 ~ 22:00 Thu-Fri-Sat |
| | | Bar | The Deck Hoi An (Capacity 60) 8 Floor OPEN 16:00 ~ 0:00 |
| | | Bar | The Attic (Capacity 70) 7 Floor OPEN 16:00 ~ 0:00 |
| | | Bar | River Bar (Capacity 30) G Floor OPEN 9:00 ~ 23:00 |
| | Lounge | The Lounge (Wakaku Buiding) (Capacity 30) 8 Floor OPEN 11:00 ~ 23:00 | |
| | <input type="checkbox"/> Karaoke Floor ~ | | |
| | <input type="checkbox"/> Casino Floor ~ | | |
| Currency exchange | <input type="checkbox"/> No <input checked="" type="checkbox"/> Yes (<input type="checkbox"/> 24hour <input type="checkbox"/> ~) | | |
| exchange <input checked="" type="checkbox"/> JPY <input checked="" type="checkbox"/> USD ⇒ VND Remarks Can not exchange from VN to JPY | | | |
| Free shuttle | <input checked="" type="checkbox"/> No <input type="checkbox"/> Available Direction | | |
| Porch | <Drop off area> Yes <space> coach bus No Parking available | | |
| Smoking area | in front of hotel lobby/pool | | |
| Medical office | <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No | | |
| Security measures | <input checked="" type="checkbox"/> Surveillance camera (Lobby/Elevator/ Corridor) <input checked="" type="checkbox"/> Night Doorman/ Security Guard | | |
| | <input type="checkbox"/> Automatic entry/exit monitoring system (Guest room) <input type="checkbox"/> Other () | | |
| Fire prevention measures | <input checked="" type="checkbox"/> Fire hydrant • fire extinguisher <input checked="" type="checkbox"/> Sprinkler <input checked="" type="checkbox"/> Smoke detector <input checked="" type="checkbox"/> Emergency exit 2 point | | |
| | <input type="checkbox"/> Other () | | |
| Internet | Guest room <input type="checkbox"/> Unable to connect <input checked="" type="checkbox"/> Connectable <input type="checkbox"/> Charge (fee: Free / 1H) | | |
| | Type <input checked="" type="checkbox"/> wifi (PW: number of guest's room) <input type="checkbox"/> Other () | | |
| | Business Center Number of PC: 0 pc fee: / 1H | | |
| Other facilities | Laundry services, Massage, Sauna | | |

| | |
|--------------------|--|
| Child Policy | 1-5 years old sharing bed with parents: FOC BF 6-11 years old sharing bed with parents: Additional charge; for BF/ if required Extra-bed: Additional charge from 12 years old charge same as adult |
| Presentation Link | |
| Hotel's Photo Link | https://drive.google.com/drive/folders/1d-14kG2yn_mSpxi7viSRmNUaJhQFscbm |
| NOTE | |