

HOTEL FACILITIES SHEET

Hotel's Grade	★★★★★	Opening Year	2007	year	12	month	Latest Renovation	2022	year	2	month	
Hotel Name	(JPN) インターコンチネンタル ハノイ ウェストレイク	(ENG)	InterContinental Hanoi Westlake									
Address	No 05 Tu Hoa street, Tay Ho district, Hanoi						Location		From Airport :by car 25 min :on foot 270 min			
									From Train station :by car 15 min :on foot 60 min			
									To city center :by car 15 min :on foot 60 min			
Tel	+84 24 6270 8888						Fax					
Website	www.hanoi.intercontinental.com											
Stories	5 stories		Total room no.		293 rooms		Guest Floor		1 FL ~ 5 FL			
Group check in	Show Passport at Reseption		Check in Time		15:00 from		Check out Time		12:00 until			
Usable currency	<input checked="" type="checkbox"/> VND <input checked="" type="checkbox"/> JPY <input checked="" type="checkbox"/> USD <input type="checkbox"/> Others ()											
Credit Card	<input checked="" type="checkbox"/> VISA <input checked="" type="checkbox"/> Master <input checked="" type="checkbox"/> JCB <input checked="" type="checkbox"/> AMEX <input checked="" type="checkbox"/> Diners <input type="checkbox"/> Others ()											

Room information	Room Type・Category		Number of Rooms				Dimensions of a room	Maximum capacity				
			TWN		DBL							
			NO SM	Smoking	NO SM	Smoking						
	Classic City View		41	0	70	0	43 m ²	3AD pax/room				
	<input checked="" type="checkbox"/> Balcony	<input checked="" type="checkbox"/> Bath Tub	<input checked="" type="checkbox"/> Shower booth		<input type="checkbox"/> Washlet/Bidet		<input checked="" type="checkbox"/> TRP room or TWN+Extra					
	<small><Note> Balcony with city view</small>											
	Classic Overwater City View		42	0	46	0	43 m ²	3AD pax/room				
	<input checked="" type="checkbox"/> Balcony	<input checked="" type="checkbox"/> Bath Tub	<input checked="" type="checkbox"/> Shower room		<input type="checkbox"/> Washlet/Bidet		<input checked="" type="checkbox"/> TRP room or TWN+Extra					
	<small><Note> Balcony with city view</small>											
	Classic Lake View		7	0	13	0	43 m ²	3AD pax/room				
	<input checked="" type="checkbox"/> Balcony	<input checked="" type="checkbox"/> Bath Tub	<input checked="" type="checkbox"/> Shower room		<input type="checkbox"/> Washlet/Bidet		<input checked="" type="checkbox"/> TRP room or TWN+Extra					
	<small><Note> Balcony with lake view</small>											
	Classic Overwater Lake View		20	0	20	0	43 m ²	3AD pax/room				
	<input checked="" type="checkbox"/> Balcony	<input checked="" type="checkbox"/> Bath Tub	<input checked="" type="checkbox"/> Shower room		<input type="checkbox"/> Washlet/Bidet		<input checked="" type="checkbox"/> TRP room or TWN+Extra					
	<small><Note> Balcony with lake view</small>											
	Junior Suite Club Access		0	0	18	0	60 m ²	3AD pax/room				
	<input checked="" type="checkbox"/> Balcony	<input checked="" type="checkbox"/> Bath Tub	<input checked="" type="checkbox"/> Shower room		<input type="checkbox"/> Washlet/Bidet		<input checked="" type="checkbox"/> TRP room or TWN+Extra					
	<small><Note> Balcony with city/lake view</small>											
	1 Bedroom Suite Club Access		0	0	15	0	80 m ²	3AD pax/room				
	<input checked="" type="checkbox"/> Balcony	<input checked="" type="checkbox"/> Bath Tub	<input checked="" type="checkbox"/> Shower room		<input type="checkbox"/> Washlet/Bidet		<input checked="" type="checkbox"/> TRP room or TWN+Extra					
	<small><Note> Balcony with city/lake view</small>											
	2 Bedroom President Suite		0	0	1	0	305 m ²	3AD pax/room				
	<input checked="" type="checkbox"/> Balcony	<input checked="" type="checkbox"/> Bath Tub	<input checked="" type="checkbox"/> Shower room		<input type="checkbox"/> Washlet/Bidet		<input checked="" type="checkbox"/> TRP room or TWN+Extra					
	<small><Note> 7 Balcony with city/lake view</small>											
	Number of Extra Bed		39 Beds									
	Non-smoking floor		<input type="checkbox"/> No <input checked="" type="checkbox"/> Yes		(1 Floor ~ 5 Floor)		Type of key <input checked="" type="checkbox"/> Card <input type="checkbox"/> key					
	<input checked="" type="checkbox"/> TV		(<input type="checkbox"/> NHK World (Channel CH)		(<input checked="" type="checkbox"/> NHK Premium (Channel 43 CH)							
	<input checked="" type="checkbox"/> Aircondition		(<input checked="" type="checkbox"/> Air-conditioning and heating <input type="checkbox"/> Cooling only type <input type="checkbox"/> Heating only type									
	<input checked="" type="checkbox"/> Refrigerator		(<input checked="" type="checkbox"/> With contents - additional charge <input type="checkbox"/> Empty)									
	<input checked="" type="checkbox"/> Safety Box		<input checked="" type="checkbox"/> Mini Bar		<input checked="" type="checkbox"/> Free tea bag		<input checked="" type="checkbox"/> Free coffee					
	<input checked="" type="checkbox"/> Electric kettle		<input checked="" type="checkbox"/> coffee maker-in Suite room		<input type="checkbox"/> Alarm clock		<input checked="" type="checkbox"/> Slippers					
	<input checked="" type="checkbox"/> Laundry service		<input checked="" type="checkbox"/> Iron <input type="checkbox"/> Lending)		<input type="checkbox"/> Trouser presser		<input type="checkbox"/> Shoe polishing cloth					
	<input checked="" type="checkbox"/> Hair Dryer		<input checked="" type="checkbox"/> Bath towel		<input checked="" type="checkbox"/> Face towel		<input checked="" type="checkbox"/> Hand towel					
	<input checked="" type="checkbox"/> Bath Robe・Yukata		<input checked="" type="checkbox"/> Shampoo		<input checked="" type="checkbox"/> Soap		<input checked="" type="checkbox"/> Tooth Brush・Tooth Paste					
	<input checked="" type="checkbox"/> Comb・hair brush		<input checked="" type="checkbox"/> Razor		<input checked="" type="checkbox"/> Transformer (<input type="checkbox"/> Lending)		<input type="checkbox"/> Other					
	<input checked="" type="checkbox"/> Complimentary water		(Num: 2 btl. /		Place where it is put: Toilet table							
	<input type="checkbox"/> Hotel guide in japanese		<input checked="" type="checkbox"/> emergency evacuation map		<input checked="" type="checkbox"/> Hotel Location Map							
	<input checked="" type="checkbox"/> Amenities(on request basis)		(<input type="checkbox"/> charge <input checked="" type="checkbox"/> free		Content astray)							
	Other paid equipment		<input checked="" type="checkbox"/> No <input type="checkbox"/> Yes		(<input type="checkbox"/> In the room/ <input type="checkbox"/> Bathroom/)							
	Room Service		<input type="checkbox"/> No <input checked="" type="checkbox"/> Yes		(<input checked="" type="checkbox"/> 24hour <input type="checkbox"/> Time ~)							
	How to make a phone call		front		0		Room to room		8 + Room Number			
			local call		9 + Number		toll call		9 + Area code + Number			
			Int'l call		9 + Country code + area code (excluding the first zero) + Number							
	Voltage・Plug		<input type="checkbox"/> 110V <input type="checkbox"/> 120V <input checked="" type="checkbox"/> 220V <input type="checkbox"/> 230V <input type="checkbox"/> 240V									
			A type		B type		B3 type		C type		BF type	
			SE type		O type		Others					
			(O)		(O)		(O)		(X)		(X)	
			USB port electrical outlet		<input checked="" type="checkbox"/> No <input type="checkbox"/> Yes							

Banquet	Function Room	Location	Area (LengthxWidth)	Celling Height (Meter)	Theater (Capacity)	Class room	Cocktail	Banquet	U shape
	Meeting room 1	1st floor	66	2.65	45	24	40	30	21
	Meeting room 2	1st floor	66	2.65	45	24	40	30	21
	Meeting room 1&2	1st floor	132	2.65	70	54	90	70	30
	Meeting room 3	1st floor	54	2.65	50	24	40	20	21
	Meeting room 4	1st floor	33	2.65	28	12	20	10	9
	Meeting room 3&4	1st floor	87	2.65	70	42	70	40	27
	Ballroom 1	2nd floor	121	5	108	60	150	96	39
	Ballroom 2	2nd floor	121	5	108	60	150	96	39
	Ballroom 3	2nd floor	121	5	108	60	150	96	39
	Ballroom 1&2 (2&3)	2nd floor	242	5	216	120	280	192	48
Grand Ballroom	2nd floor	364	5	420	220	450	288	63	

Hotel facilities	<input checked="" type="checkbox"/> Elevator for visitor 2 elevators (Whether a room key is needed <input type="checkbox"/> need <input checked="" type="checkbox"/> Unnecessary)									
	<input checked="" type="checkbox"/> Meeting Room 7 RM <input checked="" type="checkbox"/> Banquet 7 RM									
	<input type="checkbox"/> Resident Japanese Staff P <input type="checkbox"/> Japanese Speaking Staff P									
	<input checked="" type="checkbox"/> Pool OPEN 7:00 ~ 19:00 <input type="checkbox"/> Inside <input checked="" type="checkbox"/> Outside <input type="checkbox"/> Heated									
	<input checked="" type="checkbox"/> Gym・Fitness Center OPEN 0:00 ~ 23:30									
	<input type="checkbox"/> Spa・beauty salon OPEN ~ <input type="checkbox"/> Public bath OPEN ~									
	<input type="checkbox"/> Kids Space OPEN ~ <input checked="" type="checkbox"/> Business Center OPEN 0:00 ~ 23:30									
	<input type="checkbox"/> kiosk OPEN ~ <input type="checkbox"/> Boutique・Gift shop OPEN ~									
	<input checked="" type="checkbox"/> Concierge Desk <input checked="" type="checkbox"/> Group check in counter <input checked="" type="checkbox"/> Safety deposit box <input checked="" type="checkbox"/> Parking lot									
	Restaurant & Lounge	Breakfast	FIT	Café Du Lac Restaurant		1	FL	OPEN	6:00 ~ 10:30	
			GRP	Café Du Lac Restaurant		1	FL	OPEN	6:00 ~ 10:30	
		Lunch Dinner	Café Du Lac Restaurant		Western/ Vietnamese	food	1	FL	OPEN	11:30 ~ 14:00
			Milan Restaurant/Saigon Restaurant		Western/ Vietnamese	food	2	FL	OPEN	18:00 ~ 21:00
		Bar	Sunset Bar (Capacity 150)			1	FL	OPEN	16:00 ~ 21:00	
		Bar	Diplomat Lounge (Capacity 80)			1	FL	OPEN	7:00 ~ 21:00	
		<input type="checkbox"/> Karaoke	FL	OPEN	~					
	<input type="checkbox"/> Casino	FL	OPEN	~						
	Currency exchange	<input type="checkbox"/> No <input checked="" type="checkbox"/> Yes (<input checked="" type="checkbox"/> 24hour <input type="checkbox"/> ~) exchange <input checked="" type="checkbox"/> JPY <input checked="" type="checkbox"/> USD ⇒ VND Remarks								
	Free shuttle	<input checked="" type="checkbox"/> No <input type="checkbox"/> Available Direction								
	Porch	<Drop off area>	Yes		<space>	coach bus	3	Parking available		
	Smoking area	out door								
	Medical office	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No								
	Security measures	<input checked="" type="checkbox"/> Surveillance camera (Lobby/Elevator/ Corridor)				<input checked="" type="checkbox"/> Night Doorman/ Security Guard				
		<input type="checkbox"/> Automatic entry/exit monitoring system (Guest room)				<input type="checkbox"/> Other ()				
Fire prevention measures	<input checked="" type="checkbox"/> Fire hydrant・fire extinguisher		<input checked="" type="checkbox"/> Sprinkler		<input checked="" type="checkbox"/> Smoke detector		<input checked="" type="checkbox"/> Emergency exit 3 point			
	<input type="checkbox"/> Other ()									
Internet	Guest room	<input type="checkbox"/> Unable to connect <input checked="" type="checkbox"/> Connectable		<input type="checkbox"/> Charge (fee: Free / 1H)						
	Type	<input checked="" type="checkbox"/> wifi (PW: inform upon check in)		<input type="checkbox"/> Other ()						
	Business Center	Number of PC: 5 pc		fee: Free / 1H						
Other facilities	Laundry services, Massage, in room dining									

Child Policy	0-11 years old sharing bed with parents: FOC BF 0-11 years old if required Extra-bed: Additional charge from 12 years old charge same as adult
Presentation Link	http://hanoi.intercontinental.com/uploads/wysiwyg/InterContinental Hanoi Westlake.compressed 1 .pdf
Hotel's Photo Link	https://drive.google.com/drive/folders/1Yilq58n-yJu0AxlvlzT3sHeU3T7vaDbi
NOTE	