









# ROYGENT PARKS HANOI HOTEL FACILITIES SHEET

Hotel's Grade	★★★★	Opening Year	2018	year	6 month	Latest Renovation		year	month
Hotel Name	(JPN)	ロイジェントパークスハノイ			(ENG)	Roygent Parks Hanoi Serviced Residences and Hotel			
Address	2A Building, 289 Khat Duy Tien, Trung Hoa ward, Cau Giay district, Hanoi, Vietnam				Location	From Airport :by car 45 min :on foot min			
						From Train station :by car 20 min :on foot 60 min			
						To city center :by car 15 min :on foot 60 min			
Tel	+84 (0) 24 3232 3760				Fax	+84 (0) 24 3232 3759			
Website	<a href="https://hanoi.roygentparks.com/en/">https://hanoi.roygentparks.com/en/</a>								
Stories	26 stories		Total room no.	256 rooms		Guest Floor	3 FL ~ 24 FL		
Group check in	Show Passport at Reception		Check in Time	14:00 from		Check out Time	11:00 until		
Usable currency	<input checked="" type="checkbox"/> VND <input type="checkbox"/> JPY <input type="checkbox"/> USD <input type="checkbox"/> Others (    )								
Credit Card	<input checked="" type="checkbox"/> VISA <input checked="" type="checkbox"/> Master <input checked="" type="checkbox"/> JCB <input checked="" type="checkbox"/> AMEX <input checked="" type="checkbox"/> Diners <input type="checkbox"/> Others (    )								

Room information	Room Type・Category		Number of Rooms				Dimensions of a room	Maximum capacity	
			TWN		DBL				
			NO SM	Smoking	NO SM	Smoking			
	Standard Room		0	0	24	4	28 m <sup>2</sup>	2AD pax/room	
<input type="checkbox"/> Balcony <input type="checkbox"/> Bath Tub <input checked="" type="checkbox"/> Shower booth <input checked="" type="checkbox"/> Washlet/Bidet <input type="checkbox"/> TRP room or TWN+Extra		<Note> Window with city view							
	Superior Hollywood Twin/King		24	4	0	0	36 m <sup>2</sup>	2AD+1CH pax/room	
<input type="checkbox"/> Balcony <input type="checkbox"/> Bath Tub <input checked="" type="checkbox"/> Shower room <input checked="" type="checkbox"/> Washlet/Bidet <input type="checkbox"/> TRP room or TWN+Extra		<Note> Window with city view							
	Residential Standard Double		0	0	24	4	37 m <sup>2</sup>	2AD pax/room	
<input type="checkbox"/> Balcony <input type="checkbox"/> Bath Tub <input checked="" type="checkbox"/> Shower room <input checked="" type="checkbox"/> Washlet/Bidet <input type="checkbox"/> TRP room or TWN+Extra		<Note> Window with city view							
	Residential Superior Double		0	0	48	8	51 m <sup>2</sup>	2AD+1CH pax/room	
<input type="checkbox"/> Balcony <input type="checkbox"/> Bath Tub <input checked="" type="checkbox"/> Shower room <input checked="" type="checkbox"/> Washlet/Bidet <input checked="" type="checkbox"/> TRP room or TWN+Extra		<Note> Window with city view							
	Residential Deluxe Double		0	0	48	8	55 m <sup>2</sup>	2AD+1CH pax/room	
<input type="checkbox"/> Balcony <input checked="" type="checkbox"/> Bath Tub <input checked="" type="checkbox"/> Shower room <input checked="" type="checkbox"/> Washlet/Bidet <input checked="" type="checkbox"/> TRP room or TWN+Extra		<Note> Window with city view							
Number of Extra Bed		5 Beds							
Non-smoking floor		<input type="checkbox"/> No <input checked="" type="checkbox"/> Yes ( except for 3rd and 11th Floor )				Type of key		<input checked="" type="checkbox"/> Card <input type="checkbox"/> key	
<input checked="" type="checkbox"/> TV ( <input checked="" type="checkbox"/> NHK World ( Channel 1 CH ) <input checked="" type="checkbox"/> NHK Premium ( Channel 2 CH )									
<input checked="" type="checkbox"/> Aircondition ( <input checked="" type="checkbox"/> Air-conditioning and heating <input type="checkbox"/> Cooling only type <input type="checkbox"/> Heating only type									
<input checked="" type="checkbox"/> Refrigerator ( <input type="checkbox"/> With contents - additional charge <input checked="" type="checkbox"/> Empty )									
<input checked="" type="checkbox"/> Safety Box <input type="checkbox"/> Mini Bar <input checked="" type="checkbox"/> Free tea bag <input checked="" type="checkbox"/> Free coffee									
<input checked="" type="checkbox"/> electric kettle <input type="checkbox"/> coffee maker-in Suite room <input checked="" type="checkbox"/> Alarm clock <input checked="" type="checkbox"/> Slippers									
<input checked="" type="checkbox"/> Laundry service <input type="checkbox"/> Iron ( <input checked="" type="checkbox"/> Lending ) <input type="checkbox"/> Trouser presser <input type="checkbox"/> Shoe polishing cloth									
<input checked="" type="checkbox"/> Hair Dryer <input checked="" type="checkbox"/> Bath towel <input checked="" type="checkbox"/> Face towel <input checked="" type="checkbox"/> Hand towel									
<input checked="" type="checkbox"/> Bath Robe・Yukata <input checked="" type="checkbox"/> Shampoo <input checked="" type="checkbox"/> Soap <input checked="" type="checkbox"/> Tooth Brush・Tooth Paste									
<input checked="" type="checkbox"/> Comb・hair brush <input checked="" type="checkbox"/> Razor upon request <input type="checkbox"/> Transformer ( <input type="checkbox"/> Lending ) <input type="checkbox"/> Other									
<input checked="" type="checkbox"/> Complimentary water (Num: 2 btl. / Place where it is put: Bathroom)									
<input type="checkbox"/> Hotel guide in japanese <input checked="" type="checkbox"/> emergency evacuation map <input type="checkbox"/> Hotel Location Map									
<input type="checkbox"/> Amenities(on request basis) ( <input type="checkbox"/> charge <input type="checkbox"/> free )    Content : (    )									
Other paid equipment		<input checked="" type="checkbox"/> No <input type="checkbox"/> Yes ( <input type="checkbox"/> In the room/ <input type="checkbox"/> Bathroom/ )							
Room Service		<input type="checkbox"/> No <input checked="" type="checkbox"/> Yes ( <input type="checkbox"/> 24hour <input type="checkbox"/> Time Same as lunch and dinner serving time )							
How to make a phone call		front	0		Room to room	6 + Room Number			
		local call	9	+Number		toll call	9 + Area code + Number		
		Int'l call	900	+Country code + area code (excluding the first zero) + Number					
Voltage・Plug		<input type="checkbox"/> 110V <input type="checkbox"/> 120V <input checked="" type="checkbox"/> 220V <input type="checkbox"/> 230V <input type="checkbox"/> 240V							
		A type	B type	B3 type	C type	BF type	SE type	O type	Others
									
		( <input type="checkbox"/> )	( <input type="checkbox"/> )	( <input type="checkbox"/> )	( <input type="checkbox"/> )	( <input type="checkbox"/> )	( <input type="checkbox"/> )	( <input checked="" type="checkbox"/> )	(    )
USB port electrical outlet		<input checked="" type="checkbox"/> No <input type="checkbox"/> Yes							

Banquet	Function Room	Location	Area (LengthxWidth)	Celling Height (Meter)	Theater (Capacity)	Class room	Cocktail	Banquet	U shape
	NONE								

Hotel facilities	<input checked="" type="checkbox"/> Elevator for visitor		3	elevators	(Whether a room key is needed		<input checked="" type="checkbox"/> need	<input type="checkbox"/> Unnecessary	)			
	<input checked="" type="checkbox"/> Meeting Room		1	RM	<input checked="" type="checkbox"/> Banquet	0	RM					
	<input type="checkbox"/> Resident Japanese Staff			P	<input checked="" type="checkbox"/> Japanese Speaking Staff	4	P					
	<input checked="" type="checkbox"/> Pool		OPEN	9:00	~	21:00	<input checked="" type="checkbox"/> Inside	<input type="checkbox"/> Outside	<input checked="" type="checkbox"/> Heated			
	<input checked="" type="checkbox"/> Gym*Fitness Center		OPEN	5:00	~	23:00						
	<input type="checkbox"/> Spa*beauty salon		OPEN		~		<input checked="" type="checkbox"/> Public bath	OPEN	5:00	~	0:00	
	<input checked="" type="checkbox"/> Kids Space		OPEN	8:00	~	22:00	<input type="checkbox"/> Business Center	OPEN		~		
	<input type="checkbox"/> kiosk		OPEN		~		<input type="checkbox"/> Boutique*Gift shop	OPEN	9:00	~	20:00	
	<input checked="" type="checkbox"/> Concierge Desk		<input checked="" type="checkbox"/> Group check in counter		<input checked="" type="checkbox"/> Safety deposit box		<input checked="" type="checkbox"/> Parking lot					
	Restaurant & Lounge	Breakfast	FIT	The Dining Restaurant			2	FL	OPEN	6:00	~	10:00
			GRP	The Dining Restaurant			2	FL	OPEN	6:00	~	10:00
		Lunch Dinner	The Dining Restaurant			Western/Asian food	2	FL	OPEN	11:00	~	14:30
			The Dining Restaurant			Western/Asian food	2	FL	OPEN	17:00	~	22:30
		Bar	The Dining Restaurant			( Capacity 20 )	2	FL	OPEN	17:00	~	23:00
		<input type="checkbox"/> Karaoke		FL	OPEN	~						
	<input type="checkbox"/> Casino		FL	OPEN	~							
	Currency exchange	<input checked="" type="checkbox"/> No <input type="checkbox"/> Yes		( <input type="checkbox"/> 24hour				~ )				
	exchange	<input type="checkbox"/> JPY	<input type="checkbox"/> USD	⇒ VND		Remarks	VND ⇒ JPY/ USD= NG					
	Free shuttle	<input type="checkbox"/> No	<input checked="" type="checkbox"/> Available	Direction	Hanoi city							
	Porch	<Drop off area>	Yes		<space>	coach bus	1	Parking available				
Smoking area	2 floor											
Medical office	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No											
Security measures	<input checked="" type="checkbox"/> Surveillance camera ( Lobby/Elevator/ Corridor)					<input type="checkbox"/> Night Doorman/ Security Guard						
	<input type="checkbox"/> Automatic entry/exit monitoring system (Guest room)					<input type="checkbox"/> Other ( )						
Fire prevention measures	<input checked="" type="checkbox"/> Fire hydrant*fire extinguisher			<input checked="" type="checkbox"/> Sprinkler		<input checked="" type="checkbox"/> Smoke detector		<input type="checkbox"/> Emergency exit			2 point	
	<input type="checkbox"/> Other ( )											
Internet	Guest room	<input type="checkbox"/> Unable to connect			<input checked="" type="checkbox"/> Connectable		<input type="checkbox"/> Charge (		fee: Free / 1H )			
	Type	<input checked="" type="checkbox"/> wifi (PW: set up in room )			<input type="checkbox"/> Other ( )							
	Business Center	Number of PC: 0 pc		fee: / 1H								
Other facilities	Laundry services, Sauna											

Child Policy	1-5 years old sharing bed with parents: FOC BF 6-11 years old sharing bed with parents: Additional charge; for BF/ if required Extra-bed: Additional charge from 12 years old charge same as adult
Presentation Link	<a href="https://drive.google.com/file/d/1D9LdbryMdFHfLIF9kNmTZCm9oFiwgf-/view?usp=sharing">https://drive.google.com/file/d/1D9LdbryMdFHfLIF9kNmTZCm9oFiwgf-/view?usp=sharing</a>
Hotel's Photo Link	<a href="https://drive.google.com/drive/folders/17IsUy4oPIEfSTsXq8KaUovMm1MxA0iqo?usp=sharing">https://drive.google.com/drive/folders/17IsUy4oPIEfSTsXq8KaUovMm1MxA0iqo?usp=sharing</a> <a href="https://drive.google.com/drive/folders/1UioDADni7fRcD0SjtGoNtPFcVE3JvVbC?usp=sharing">https://drive.google.com/drive/folders/1UioDADni7fRcD0SjtGoNtPFcVE3JvVbC?usp=sharing</a>
NOTE	