








# HOTEL FACILITIES SHEET

Hotel's Grade	★★★★★	Opening Year	1901	121	1452	month	Latest Renovation	2008	year	5	month
Hotel Name	(JPN)	ソフィテル レジェンド メトロポール ハノイ			(ENG)	SOFITEL LEGEND METROPOLE HANOI					
Address	15 Ngo Quyen, Hoan Kiem, Ha Noi				Location	From Airport :by car 45 min :on foot NA min					
						From Train station :by car 20 min :on foot NA min					
						To city center :by car 5 min :on foot 15 min					
Tel	+84 (0) 24 3826 6919				Fax	+84 (0) 24 3826 6920					
Website	www.sofitel-legend-metropole-hanoi.com   www.accorhotels.com										
Stories	7 stories			Total room no.	364 rooms			Guest Floor	3 FL ~ 7 FL		
Group check in	Show Passport at Reception			Check in Time	14:00 from			Check out Time	12:00 until		
Usable currency	<input checked="" type="checkbox"/> VND <input type="checkbox"/> JPY <input type="checkbox"/> USD <input type="checkbox"/> Others ( )										
Credit Card	<input checked="" type="checkbox"/> VISA <input checked="" type="checkbox"/> Master <input checked="" type="checkbox"/> JCB <input checked="" type="checkbox"/> AMEX <input checked="" type="checkbox"/> Diners <input type="checkbox"/> Others ( )										

Room information	Room Type・Category		Number of Rooms				Dimensions of a room	Maximum capacity			
			TWN		DBL						
			NO SM	Smoking	NO SM	Smoking					
	Premium		35	NA	106	NA	32 m <sup>2</sup>	2AD+1CH pax./room			
	<input type="checkbox"/> Balcony	<input checked="" type="checkbox"/> Bath Tub	<input type="checkbox"/> Shower booth	<input type="checkbox"/> Washlet/Bidet		<input type="checkbox"/> TRP room or TWN+Extra					
	<Note> Window with garfen/city view (confirmed subject to hotel availability)										
	Grand Premium		14	NA	59	NA	48 m <sup>2</sup>	2AD+2CH pax./room			
	<input type="checkbox"/> Balcony	<input checked="" type="checkbox"/> Bath Tub	<input checked="" type="checkbox"/> Shower booth	<input type="checkbox"/> Washlet/Bidet		<input checked="" type="checkbox"/> TRP room or TWN+Extra					
	<Note> Window with garfen/city view (confirmed subject to hotel availability)										
	Luxury		16	NA	43	NA	32 m <sup>2</sup>	2AD+1CH pax./room			
	<input type="checkbox"/> Balcony	<input checked="" type="checkbox"/> Bath Tub	<input type="checkbox"/> Shower booth	<input type="checkbox"/> Washlet/Bidet		<input type="checkbox"/> TRP room or TWN+Extra					
	<Note> Window with garfen/city view (confirmed subject to hotel availability)										
	Grand Luxury		11	NA	31	NA	37 m <sup>2</sup>	2AD+2CH pax./room			
	<input type="checkbox"/> Balcony	<input checked="" type="checkbox"/> Bath Tub	<input checked="" type="checkbox"/> Shower booth	<input type="checkbox"/> Washlet/Bidet		<input checked="" type="checkbox"/> TRP room or TWN+Extra					
	<Note> Window with garfen/city view (confirmed subject to hotel availability)										
	Prestige Suite		NA	NA	18	NA	64 m <sup>2</sup>	2AD+ 2CH pax./room			
	<input type="checkbox"/> Balcony	<input checked="" type="checkbox"/> Bath Tub	<input checked="" type="checkbox"/> Shower booth	<input type="checkbox"/> Washlet/Bidet		<input checked="" type="checkbox"/> TRP room or TWN+Extra					
	<Note> Window with garfen/city view (confirmed subject to hotel availability)										
	Number of Extra Bed		15 Beds								
	Non-smoking floor	<input type="checkbox"/> No	<input checked="" type="checkbox"/> Yes ( all FL ~ FL )		Type of key		<input checked="" type="checkbox"/> Card <input type="checkbox"/> key				
	<input checked="" type="checkbox"/> TV	( <input type="checkbox"/> NHK World ( Channel CH ) )		( <input checked="" type="checkbox"/> NHK Premium ( Channel 12 CH ) )							
	<input checked="" type="checkbox"/> Aircondition	( <input checked="" type="checkbox"/> Air-conditioning and heating <input type="checkbox"/> Cooling only type <input type="checkbox"/> Heating only type )									
	<input checked="" type="checkbox"/> Refrigerator	( <input checked="" type="checkbox"/> With contents - additional charge <input type="checkbox"/> Empty )									
	<input checked="" type="checkbox"/> Safety Box	<input checked="" type="checkbox"/> Mini Bar		<input checked="" type="checkbox"/> Free tea bag		<input checked="" type="checkbox"/> Free coffee					
	<input checked="" type="checkbox"/> electric kettle	<input checked="" type="checkbox"/> coffee maker-in Suite room		<input checked="" type="checkbox"/> Alarm clock		<input checked="" type="checkbox"/> Slippers					
	<input checked="" type="checkbox"/> Laundry service	<input checked="" type="checkbox"/> Iron ( <input checked="" type="checkbox"/> Lending )		<input type="checkbox"/> Trouser presser		<input checked="" type="checkbox"/> Shoe polishing cloth					
	<input checked="" type="checkbox"/> Hair Dryer	<input checked="" type="checkbox"/> Bath towel		<input checked="" type="checkbox"/> Face towel		<input checked="" type="checkbox"/> Hand towel					
	<input checked="" type="checkbox"/> Bath Robe・Yukata	<input checked="" type="checkbox"/> Shampoo		<input checked="" type="checkbox"/> Soap		<input checked="" type="checkbox"/> Tooth Brush・Tooth Paste					
	<input checked="" type="checkbox"/> Comb・hair brush	<input checked="" type="checkbox"/> Razor upon request		<input type="checkbox"/> Transformer <input checked="" type="checkbox"/> Lending) <input type="checkbox"/> Other							
	<input checked="" type="checkbox"/> Complimentary water	(Num: 4 btl. /		Place where it is put: night table & bathroom							
	<input type="checkbox"/> Hotel guide in japanese	<input checked="" type="checkbox"/> emergency evacuation map		<input checked="" type="checkbox"/> Hotel Location Map							
	<input checked="" type="checkbox"/> Amenities(on request basis)		( <input checked="" type="checkbox"/> charge <input type="checkbox"/> free		Content : ( )						
	Other paid equipment	<input checked="" type="checkbox"/> No <input type="checkbox"/> Yes ( <input type="checkbox"/> In the room/ <input type="checkbox"/> Bathroom/ )									
	Room Service	<input type="checkbox"/> No <input checked="" type="checkbox"/> Yes ( <input checked="" type="checkbox"/> 24hour <input type="checkbox"/> Time ~ )									
	How to make a phone call	front	0		Room to room	5 + Room Number					
		local call	9 + Number		toll call	9 + Area code + Number					
		Int'l call	9 + Country code + area code (excluding the first zero) + Number								
	Voltage・Plug	<input type="checkbox"/> 110V		<input type="checkbox"/> 120V		<input checked="" type="checkbox"/> 220V		<input type="checkbox"/> 230V		<input type="checkbox"/> 240V	
		A type	B type	B3 type	C type	BF type	SE type	O type	Others		
											
		( O )	( O )	( O )	( O )	( X )	( O )	( X )			
	USB port electrical outlet		<input checked="" type="checkbox"/> No <input type="checkbox"/> Yes								

Banquet	Function Room	Location	Area (LengthxWidth)	Celling Height (Meter)	Theater (Capacity)	Class room	Cocktail	Banquet	U shape
	Thang Long Hall	Ground	20x10	2,9	160	110	180	100	60
	La Veranda	Ground	17,2x12 (or 4)-Trapezium	2,6	70	50	100	70	35
	Dong Do Hall	Ground	4x4	2	32	24	30	24	12

Hotel facilities	<input checked="" type="checkbox"/> Elevator for visitor		3	elevators	(Whether a room key is needed)			<input checked="" type="checkbox"/> need	<input type="checkbox"/> Unnecessary	)	
	<input checked="" type="checkbox"/> Meeting Room		4	RM	<input checked="" type="checkbox"/> Banquet	3	RM				
	<input type="checkbox"/> Resident Japanese Staff			P	<input type="checkbox"/> Japanese Speaking Staff			P			
	<input checked="" type="checkbox"/> Pool		OPEN	6:00	~	20:00	<input type="checkbox"/> Inside	<input checked="" type="checkbox"/> Outside	<input type="checkbox"/> Heated		
	<input checked="" type="checkbox"/> Gym*Fitness Center		OPEN	6:00	~	22:00					
	<input checked="" type="checkbox"/> Spa*beauty salon		OPEN	9:00	~	19:30	<input type="checkbox"/> Public bath		OPEN	~	
	<input type="checkbox"/> Kids Space		OPEN	~	~	~	<input checked="" type="checkbox"/> Business Center		OPEN	7:00	~ 22:30
	<input type="checkbox"/> kiosk		OPEN	~	~	~	<input checked="" type="checkbox"/> Boutique*Gift shop		OPEN	7:00	~ 21:00
	<input checked="" type="checkbox"/> Concierge Desk		<input type="checkbox"/> Group check in counter			<input checked="" type="checkbox"/> Safety deposit box		<input type="checkbox"/> Parking lot			
	Restaurant & Lounge	Breakfast	Le Beaulieu		G	FL	OPEN	6:00	~	10:30	
			Spices Garden		G	FL	OPEN	6:00	~	10:30	
		Lunch Dinner	Le Beaulieu		Western	food	G	FL	OPEN	11:30	~ 22:00
			Spices Garden		Vietnamese	food	2	FL	OPEN	11:30	~ 14:00
		Bar	Le Club Bar		( Capacity 90 )		G	FL	OPEN	7:00	~ 23:00
		<input type="checkbox"/> Karaoke		FL	OPEN	~					
	<input type="checkbox"/> Casino		FL	OPEN	~						
	Currency exchange	<input type="checkbox"/> No	<input checked="" type="checkbox"/> Yes		( <input checked="" type="checkbox"/> 24hour			<input type="checkbox"/> ~			
	exchange		<input checked="" type="checkbox"/> JPY	<input checked="" type="checkbox"/> USD	⇒	VND	Remarks	VND ⇒ JPY/ USD= NG			
	Free shuttle	<input checked="" type="checkbox"/> No	<input type="checkbox"/> Available	Direction							
	Porch	<Drop off area>	No		<space>	coach bus	1	Parking available			
Smoking area	Bamboo bar & entrance near the garden										
Medical office	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No									
Security measures	<input checked="" type="checkbox"/> Surveillance camera ( Lobby/Elevator/ Corridor)					<input checked="" type="checkbox"/> Night Doorman/ Security Guard					
	<input type="checkbox"/> Automatic entry/exit monitoring system (Guest room)					<input type="checkbox"/> Other ( )					
Fire prevention measures	<input checked="" type="checkbox"/> Fire hydrant*fire extinguisher		<input checked="" type="checkbox"/> Sprinkler		<input checked="" type="checkbox"/> Smoke detector		<input checked="" type="checkbox"/> Emergency exit 5 point				
	<input type="checkbox"/> Other ( )										
Internet	Guest room	<input type="checkbox"/> Unable to connect			<input checked="" type="checkbox"/> Connectable		<input type="checkbox"/> Charge (		fee:	Free	/ 1H )
	Type	<input checked="" type="checkbox"/> wifi (PW: No password )			<input type="checkbox"/> Other ( )						
Business Center	Number of PC:		4	pc	fee:	Charge	USD' 1H				
Other facilities	Laundry services, Massage, Sauna, Beauty salon										

Child Policy	as per contract
Presentation Link	NA
Hotel's Photo Link	<a href="https://www.dropbox.com/sh/cuum13h8m4j6rq8/AACSz4bBA0vrX5C9g7k1AkVza?dl=0">https://www.dropbox.com/sh/cuum13h8m4j6rq8/AACSz4bBA0vrX5C9g7k1AkVza?dl=0</a>
NOTE	NA