

# PAN PACIFIC HANOI HOTEL FACILITIES SHEET

Hotel's Grade	★★★★★	Opening Year	1998	year	month	Latest Renovation	Under Renovation	year	month
Hotel Name	(JPN)	パンパシフィックハノイ		(ENG)	PAN PACIFIC HANOI				
Address	01 Thanh Nien, Ba Dinh, Hanoi, Vietnam			Location	From Airport :by car 30 min :on foot 240 min				
					From Train station :by car 15 min :on foot 35 min				
					To city center :by car 9 min :on foot 25 min				
Tel	84 24 3823 8888			Fax	84 24 3829 3888				
Website	<a href="https://www.panpacific.com/en/hotels-and-resorts/pp-hanoi/location.html">https://www.panpacific.com/en/hotels-and-resorts/pp-hanoi/location.html</a>								
Stories	20	stories	Total room no.	270	rooms	Guest Floor	7 FL	~	18 FL
Group check in	Show Passport at Reception		Check in Time	14:00	from	Check out Time	12:00	until	
Usable currency	<input checked="" type="checkbox"/> VND	<input type="checkbox"/> JPY	<input checked="" type="checkbox"/> USD	<input type="checkbox"/> Others ( )					
Credit Card	<input checked="" type="checkbox"/> VISA	<input checked="" type="checkbox"/> Master	<input checked="" type="checkbox"/> JCB	<input checked="" type="checkbox"/> AMEX	<input checked="" type="checkbox"/> Diners	<input type="checkbox"/> Others ( )			

Room information	Room Type・Category	Number of Rooms				Dimensions of a room	Maximum capacity		
		DBL		TWN					
		NO SM	Smoking	NO SM	Smoking				
	Deluxe	105	1	65	9	35 m <sup>2</sup>	2AD+1CH pax/room		
<input type="checkbox"/> Balcony	<input checked="" type="checkbox"/> Bath Tub	<input checked="" type="checkbox"/> Shower booth		<input checked="" type="checkbox"/> Washlet/Bidet (not all room)		<input checked="" type="checkbox"/> TRP room or TWN+Extra			
<Note> Window with river/lake/city view									
	Premier Lake View	24	0	0	0	35 m <sup>2</sup>	2AD+1CH pax/room		
<input type="checkbox"/> Balcony	<input checked="" type="checkbox"/> Bath Tub	<input checked="" type="checkbox"/> Shower room		<input checked="" type="checkbox"/> Washlet/Bidet (not all room)		<input checked="" type="checkbox"/> TRP room or DBL+Extra			
<Note> Window with lake view									
	Pacific Club	38	3	3	0	35 m <sup>2</sup>	2AD+1CH pax/room		
<input type="checkbox"/> Balcony	<input type="checkbox"/> Bath Tub	<input checked="" type="checkbox"/> Shower room		<input checked="" type="checkbox"/> Washlet/Bidet (not all room)		<input checked="" type="checkbox"/> TRP room or TWN+Extra			
<Note> Window with lake/river/city view									
	Studio Suite	17	0	0	0	40 m <sup>2</sup>	2AD+2CH pax/room		
<input type="checkbox"/> Balcony	<input checked="" type="checkbox"/> Bath Tub	<input checked="" type="checkbox"/> Shower room		<input checked="" type="checkbox"/> Washlet/Bidet (not all room)		<input checked="" type="checkbox"/> DBL+Extra			
<Note> Window with lake/river/city view									
	Premier Suite	1	0	0	0	50 m <sup>2</sup>	2AD+2CH pax/room		
<input type="checkbox"/> Balcony	<input checked="" type="checkbox"/> Bath Tub	<input checked="" type="checkbox"/> Shower room		<input checked="" type="checkbox"/> Washlet/Bidet (not all room)		<input checked="" type="checkbox"/> DBL+Extra			
<Note> Window with lake/river/city view									
	Executive Suite	3	0	0	0	65 m <sup>2</sup>	4AD pax/room		
<input checked="" type="checkbox"/> Balcony	<input checked="" type="checkbox"/> Bath Tub	<input checked="" type="checkbox"/> Shower room		<input checked="" type="checkbox"/> Washlet/Bidet (not all room)		<input type="checkbox"/> TRP room or TWN+Extra			
<Note> Window with lake/river view; 2 bedrooms with king bed and Twin beds									
	Presidential Suite	1	0	0	0	287 m <sup>2</sup>	4AD pax/room		
<input checked="" type="checkbox"/> Balcony	<input checked="" type="checkbox"/> Bath Tub	<input checked="" type="checkbox"/> Shower room		<input checked="" type="checkbox"/> Washlet/Bidet (not all room)		<input type="checkbox"/> TRP room or TWN+Extra			
<Note> Window with lake/river view; 2 bedrooms with king bed and Twin beds									
Number of Extra Bed		20 Beds							
Non-smoking floor		<input type="checkbox"/> No	<input checked="" type="checkbox"/> Yes ( 7 Floor ~ 17 Floor )		Type of key		<input checked="" type="checkbox"/> Card <input type="checkbox"/> key		
<input checked="" type="checkbox"/> TV		( <input type="checkbox"/> NHK World ( Channel CH ) )		( <input checked="" type="checkbox"/> NHK Premium ( Channel 11 CH ) )					
<input checked="" type="checkbox"/> Aircondition		( <input checked="" type="checkbox"/> Air-conditioning and heating <input type="checkbox"/> Cooling only type )		<input type="checkbox"/> Heating only type					
<input checked="" type="checkbox"/> Refrigerator		( <input type="checkbox"/> With contents - add charge )		<input checked="" type="checkbox"/> Empty )					
<input checked="" type="checkbox"/> Safety Box		<input checked="" type="checkbox"/> Mini Bar		<input checked="" type="checkbox"/> Free tea bag		<input checked="" type="checkbox"/> Free coffee			
<input checked="" type="checkbox"/> electric kettle		<input type="checkbox"/> coffee maker-in Suite room		<input checked="" type="checkbox"/> Alarm clock		<input checked="" type="checkbox"/> Slippers			
<input checked="" type="checkbox"/> Laundry service		<input checked="" type="checkbox"/> Iron ( <input checked="" type="checkbox"/> Lending )		<input type="checkbox"/> Trouser presser		<input type="checkbox"/> Shoe polishing cloth			
<input checked="" type="checkbox"/> Hair Dryer		<input checked="" type="checkbox"/> Bath towel		<input checked="" type="checkbox"/> Face towel		<input checked="" type="checkbox"/> Hand towel			
<input checked="" type="checkbox"/> Bath Robe		<input checked="" type="checkbox"/> Shampoo		<input checked="" type="checkbox"/> Soap		<input checked="" type="checkbox"/> Tooth Brush・Tooth Paste			
<input checked="" type="checkbox"/> Comb・hair brush		<input checked="" type="checkbox"/> Razor		<input checked="" type="checkbox"/> Transformer ( <input checked="" type="checkbox"/> Lending )		<input type="checkbox"/> Other			
<input checked="" type="checkbox"/> Complimentary water		(Num: 2 btl. /		Place where it is put: Table					
<input type="checkbox"/> Hotel guide in japanese		<input checked="" type="checkbox"/> emergency evacuation map		<input type="checkbox"/> Hotel Location Map					
<input checked="" type="checkbox"/> Amenities(on request basis)		( <input type="checkbox"/> charge <input checked="" type="checkbox"/> free		Content : )					
Other paid equipment		<input checked="" type="checkbox"/> No <input type="checkbox"/> Yes ( <input type="checkbox"/> In the room/		<input type="checkbox"/> Bathroom/ )					
Room Service		<input type="checkbox"/> No <input checked="" type="checkbox"/> Yes ( <input checked="" type="checkbox"/> 24hour <input type="checkbox"/> Time		~ )					
How to make a phone call		front	0	Room to room	8	+Room Number			
		local call	9	+ area code + tel number	toll call	9	+ Area code + Number		
		Int'l call	900	+ area code + telephone number					

Voltage・Plug	<input type="checkbox"/> 110V	<input type="checkbox"/> 120V	<input checked="" type="checkbox"/> 220V	<input type="checkbox"/> 230V	<input type="checkbox"/> 240V			
	A type	B type	B3 type	C type	BF type	SE type	O type	O2 type
	( <input type="radio"/> )	( <input type="radio"/> )	( <input type="radio"/> )	( <input type="radio"/> )	( <input type="radio"/> )	( <input type="radio"/> )	( <input checked="" type="radio"/> )	( <input type="radio"/> )
USB port electrical outlet		<input checked="" type="checkbox"/> No	<input type="checkbox"/> Yes					

Banquet	Function Room	Location	Area (m2)	Celling Height (Meter)	Theater (Capacity)	Class room	Cocktail	Banquet	U shape
	Pacific Ballroom	2F	420	5.6	450	260	400	360	140
	Pacific 1	2F	155	5.6	160	80	160	120	46
	Pacific 2	2F	113	5.6	120	50	120	80	40
	Pacific 3	2F	152	5.6	160	80	160	120	46
	Hanoi & Haiphong	2F	163	3	100	60	100	80	40
	Hanoi	2F	65	3	40	26	40	30	18
	Hai Phong	2F	97	3	60	30	60	60	30
	Saigon & Danang	M Floor	130	2.6	80	50	70	60	40
	Saigon	M Floor	55	2.6	30	18	30	20	22
Danang	M Floor	75	2.6	50	30	50	40	22	
Hoi An	2F	128	2.3	100	63	130	80	36	
West Lake	19F	380	2.4	200	-	200	170	-	

Hotel facilities	<input checked="" type="checkbox"/> Elevator for visitor		5	elevators	(Whether a room key is needed	<input checked="" type="checkbox"/> need	<input type="checkbox"/> Unnecessary	)		
	<input checked="" type="checkbox"/> Meeting Room		9	RM	<input checked="" type="checkbox"/> Banquet	9	RM	(Meeting Room = Banquet)		
	<input type="checkbox"/> Resident Japanese Staff			P	<input type="checkbox"/> Japanese Speaking Staff		P			
	<input checked="" type="checkbox"/> Pool		OPEN	6:00	~	22:00	<input checked="" type="checkbox"/> Inside	<input checked="" type="checkbox"/> Outside	<input checked="" type="checkbox"/> Heated	
	<input checked="" type="checkbox"/> Gym・Fitness Center		OPEN	24h	~					
	<input type="checkbox"/> Spa・beauty salon		OPEN		~		<input checked="" type="checkbox"/> Public bath	OPEN	6.00 ~ 22.00	
	<input type="checkbox"/> Kids Space		OPEN		~		<input type="checkbox"/> Business Center	OPEN	~	
	<input type="checkbox"/> kiosk		OPEN		~		<input type="checkbox"/> Boutique・Gift shop	OPEN	~	
	<input checked="" type="checkbox"/> Concierge Desk						<input checked="" type="checkbox"/> Group check in counter		<input checked="" type="checkbox"/> Safety deposit box	
	<input checked="" type="checkbox"/> Parking lot									
	Restaurant & Lounge	Breakfast	FIT	Pacifica			Lobby	FL	OPEN	6.00 ~ 23.00
			GRP	Pacifica			Lobby	FL	OPEN	6.00 ~ 23.00
		Lunch Dinner	Ming Restaurant			Chinese food	2nd	FL	OPEN	11.00 ~ 14.00
			Ming Restaurant			Chinese food	2nd	FL	OPEN	17.30 ~ 22.00
		Bar	Summit Bar			( Capacity 100 )	19th	FL	OPEN	16.00 ~ 00.00
			Song Hong Bar			( Capacity 110 )	Lobby	FL	OPEN	7.00 ~ 00.00
	<input type="checkbox"/> Karaoke		FL	OPEN	~					
	<input type="checkbox"/> Casino		FL	OPEN	~					
	Currency exchange	<input type="checkbox"/> No	<input checked="" type="checkbox"/> Yes	(	<input checked="" type="checkbox"/> 24hour	<input type="checkbox"/> ~	)			
	exchange	<input type="checkbox"/> JPY	<input checked="" type="checkbox"/> USD	⇒	VND	Remarks	VND ⇒ USD= NG			
Free shuttle	<input checked="" type="checkbox"/> No	<input type="checkbox"/> Available	Direction							
Porch	<Drop off area>	No		<space>	coach bus	NA	Parking available			
Smoking area	2nd Floor									
Medical office	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No								
Security measures	<input checked="" type="checkbox"/> Surveillance camera ( Lobby/Elevator/ Corridor)				<input checked="" type="checkbox"/> Night Doorman/ Security Guard					
	<input type="checkbox"/> Automatic entry/exit monitoring system (Guest room)				<input type="checkbox"/> Other ( )					
Fire prevention measures	<input checked="" type="checkbox"/> Fire hydrant・fire extinguisher		<input checked="" type="checkbox"/> Sprinkler		<input checked="" type="checkbox"/> Smoke detector		<input checked="" type="checkbox"/> Emergency exit 2 point			
	<input type="checkbox"/> Other ( )									
Internet	Guest room	<input type="checkbox"/> Unable to connect		<input checked="" type="checkbox"/> Connectable		<input type="checkbox"/> Charge ( fee: Free )				
	Type	<input checked="" type="checkbox"/> wifi (PW: by room number )		<input type="checkbox"/> Other ( )						
	Business Center	Number of PC: NA	pc	fee:	/	1H				
Other facilities	Laundry services, Massage, Sauna, Club Lounge									

Child Policy	
Presentation Link	<a href="https://drive.google.com/drive/folders/1CuBQCsqkhWr8lxdkM9_KVL3DWEaWkxi5?usp=sharing">https://drive.google.com/drive/folders/1CuBQCsqkhWr8lxdkM9_KVL3DWEaWkxi5?usp=sharing</a>
Hotel's Photo Link	<a href="https://drive.google.com/drive/folders/1Et-aiSWnARsUilxGYVmfcKiaBr4TJ4tU?usp=sharing">https://drive.google.com/drive/folders/1Et-aiSWnARsUilxGYVmfcKiaBr4TJ4tU?usp=sharing</a>
NOTE	