















LOTTE HOTEL HANOI FACILITIES SHEET

Hotel's Grade	★★★★★	Opening Year	2014	year	9	month	Latest Renovation	2021	year	12	month
Hotel Name	(JPN)	ロッテホテルハノイ				(ENG)	LOTTE HOTEL HANOI				
Address	No. 54, Lieu Giai Str., Cong Vi Ward, Ba Dinh dis. Hanoi, Vietnam						Location	From Airport :by car 27 min :on foot min			
								From Train station :by car 12 min :on foot 46 min			
								To city center :by car 15 min :on foot 58 min			
Tel	+84 (0) 24-3333-1000						Fax	+84 (0) 236 3797 797			
Website	https://www.lottehotel.com/hanoi-hotel/en.html										
Stories	67	stories	Total room no.	318	rooms	Guest Floor	40 FL	~	61 FL		
Group check in	Show Passport at Reception		Check in Time	14:00	from	Check out Time	12:00	until			
Usable currency	<input checked="" type="checkbox"/> VND <input type="checkbox"/> JPY <input type="checkbox"/> USD <input type="checkbox"/> Others ()										
Credit Card	<input checked="" type="checkbox"/> VISA <input checked="" type="checkbox"/> Master <input checked="" type="checkbox"/> JCB <input checked="" type="checkbox"/> AMEX <input checked="" type="checkbox"/> Diners <input type="checkbox"/> Others ()										

Room information	Room Type・Category		Number of Rooms				Dimensions of a room	Maximum capacity		
			TWN		DBL					
			NO SM	Smoking	NO SM	Smoking				
Deluxe room		61		152		40-44	m ²	2AD+1CH	pax/room	
<input type="checkbox"/> Balcony <input checked="" type="checkbox"/> Bath Tub <input checked="" type="checkbox"/> Shower booth <input checked="" type="checkbox"/> Washlet/Bidet <input checked="" type="checkbox"/> TRP room or TWN+Extra		<i><Note> Window with river/city view</i>								
Deluxe Family room				8		40-44	m ²	2AD+1CH	pax/room	
<input type="checkbox"/> Balcony <input checked="" type="checkbox"/> Bath Tub <input checked="" type="checkbox"/> Shower booth <input checked="" type="checkbox"/> Washlet/Bidet <input checked="" type="checkbox"/> TRP room or TWN+Extra		<i><Note> Window with river/city view</i>								
Club Deluxe room		5	0	9	0	40-44	m ²	2AD+1CH	pax/room	
<input type="checkbox"/> Balcony <input checked="" type="checkbox"/> Bath Tub <input checked="" type="checkbox"/> Shower room <input checked="" type="checkbox"/> Washlet/Bidet <input checked="" type="checkbox"/> TRP room or TWN+Extra		<i><Note> Window with river/city view</i>								
Club Junior Suite		29	0	42	0	60-64	m ²	2AD+1CH	pax/room	
<input type="checkbox"/> Balcony <input checked="" type="checkbox"/> Bath Tub <input checked="" type="checkbox"/> Shower room <input checked="" type="checkbox"/> Washlet/Bidet <input checked="" type="checkbox"/> TRP room or TWN+Extra		<i><Note> Window with river/city view</i>								
Club Junior Suite Family				2	0	60-64	m ²	2AD+1CH	pax/room	
<input type="checkbox"/> Balcony <input checked="" type="checkbox"/> Bath Tub <input checked="" type="checkbox"/> Shower room <input checked="" type="checkbox"/> Washlet/Bidet <input checked="" type="checkbox"/> TRP room or TWN+Extra		<i><Note> Window with river/city view</i>								
Deluxe Suite				6	0	99	m ²	2AD+1CH	pax/room	
<input type="checkbox"/> Balcony <input type="checkbox"/> Bath Tub <input checked="" type="checkbox"/> Shower room <input checked="" type="checkbox"/> Washlet/Bidet <input checked="" type="checkbox"/> TRP room or TWN+Extra		<i><Note> Window with river/city view</i>								
Premier Suite				2		147	m ²	2AD+1CH	pax/room	
<input type="checkbox"/> Balcony <input checked="" type="checkbox"/> Bath Tub <input checked="" type="checkbox"/> Shower room <input checked="" type="checkbox"/> Washlet/Bidet <input checked="" type="checkbox"/> TRP room or TWN+Extra		<i><Note> Window with river/city view</i>								
Presidential Suite				1	0	199	m ²	2AD+1CH	pax/room	
<input type="checkbox"/> Balcony <input type="checkbox"/> Bath Tub <input checked="" type="checkbox"/> Shower room <input checked="" type="checkbox"/> Washlet/Bidet <input checked="" type="checkbox"/> TRP room or TWN+Extra		<i><Note> Window with river/city view</i>								
Royal Suite		0	0	1	0	329	m ²	2AD+1CH	pax/room	
<input type="checkbox"/> Balcony <input type="checkbox"/> Bath Tub <input checked="" type="checkbox"/> Shower room <input type="checkbox"/> Washlet/Bidet <input checked="" type="checkbox"/> TRP room or TWN+Extra		<i><Note> Window with river/city view</i>								
Number of Extra Bed		20 Beds								
Non-smoking floor		<input type="checkbox"/> No <input checked="" type="checkbox"/> Yes (40 Floor ~ 41 Floor)		Type of key		<input checked="" type="checkbox"/> Card <input type="checkbox"/> key				
TV		(<input checked="" type="checkbox"/> NHK World (Channel 32 CH) (<input checked="" type="checkbox"/> NHK Premium (Channel 31 CH)								
Aircondition		<input type="checkbox"/> Air-conditioning and heating <input checked="" type="checkbox"/> Cooling only type <input type="checkbox"/> Heating only type								
Refrigerator		<input checked="" type="checkbox"/> With contents - additional charge <input type="checkbox"/> Empty								
Safety Box		<input checked="" type="checkbox"/> Mini Bar		<input checked="" type="checkbox"/> Free tea bag		<input checked="" type="checkbox"/> Free coffee				
electric kettle		<input checked="" type="checkbox"/> coffee maker-in Suite room		<input type="checkbox"/> Alarm clock		<input checked="" type="checkbox"/> Slippers				
Laundry service		<input checked="" type="checkbox"/> Iron (<input type="checkbox"/> Lending)		<input checked="" type="checkbox"/> Trouser presser		<input checked="" type="checkbox"/> Shoe polishing cloth				
Hair Dryer		<input checked="" type="checkbox"/> Bath towel		<input checked="" type="checkbox"/> Face towel		<input checked="" type="checkbox"/> Hand towel				
Bath Robe・Yukata		<input checked="" type="checkbox"/> Shampoo		<input checked="" type="checkbox"/> Soap		<input checked="" type="checkbox"/> Tooth Brush・Tooth Paste				
Comb・hair brush		<input checked="" type="checkbox"/> Razor		<input type="checkbox"/> Transformer (<input type="checkbox"/> Lending)		<input type="checkbox"/> Other				
Complimentary water		(Num: 2 btl. /pax Place where it is put: in washroom)								
Hotel guide in japanese		<input checked="" type="checkbox"/> emergency evacuation map		<input checked="" type="checkbox"/> Hotel Location Map						
Amenities(on request basis)		<input type="checkbox"/> charge <input type="checkbox"/> free		Content : ()						
Other paid equipment		<input checked="" type="checkbox"/> No <input type="checkbox"/> Yes (<input type="checkbox"/> In the room/ <input type="checkbox"/> Bathroom/)								

Room Service	<input type="checkbox"/> No	<input checked="" type="checkbox"/> Yes	(<input checked="" type="checkbox"/> 24hour <input type="checkbox"/> Time ~)
How to make a phone call	front	0	Room to room 7 + Room Number
	local call	9 + Number	toll call 9 + Area code + Number
	Int'l call	9+00 + Country code + area code (excluding the first zero) + Number	
Voltage・Plug	<input type="checkbox"/> 110V	<input checked="" type="checkbox"/> 120V	<input type="checkbox"/> 220V <input checked="" type="checkbox"/> 230V <input checked="" type="checkbox"/> 240V
	A type	B type	B3 type
			
	()	()	()
		C type	BF type
			
		()	()
		SE type	O type
			
		()	()
		Others	
		()	()
		USB port electrical outlet <input checked="" type="checkbox"/> No <input type="checkbox"/> Yes	

Function Room	Location	Area (LengthxWidth)	Celling Height (Meter)	Theater (Capacity)	Class room	Cocktail	Banquet	U shape
Crystal Ballroom	6FL	39 x 20.5	6.5	1000	600	1000	600	500
Crystal Ballroom A	6FL	12 x 20.5	6.5	260	144	260	140	110
Crystal Ballroom B	6FL	15 x 20.5	6.5	320	180	320	180	150
Crystal Ballroom C	6FL	12 x 20.5	6.5	260	144	260	140	110
Pre-function Foyer	6FL	40 x 8.5	4.0	x	x	450	200	x
Emeral room	6FL	19 x 16	3.5	250	130	250	150	144
Pre-function Foyer	6FL	10 x 6.5	x	x	x	50	30	x
Charlotte room	6FL	19 x 7.5	3.5	150	70	150	80	74
Charlotte room A	6FL	8.0 x 7.5	3.5	50	30	50	30	22
Charlotte room B	6FL	11 x 7.5	3.5	100	40	100	50	30
Pre-function Foyer	6FL	30 x 7.0	3.5	x	x	150	60	x
Topaz room	6FL	5.0 x 4.5	x	x	x	x	x	x
Conference IV	6FL	9.0 x 6.0	3.5	60	40	70	40	30
Club Lounge	59FL							
Conference I	59FL	5.0 x 4.0	3	x	x	x	x	x
Conference II	59FL	9.0 x 5.0	3	x	x	x	x	x
Conference III	59FL	9.0 x 5.0	3	x	x	x	x	x

<input checked="" type="checkbox"/> Elevator for visitor	4 elevators	(Whether a room key is needed <input type="checkbox"/> need <input checked="" type="checkbox"/> Unnecessary)				
<input checked="" type="checkbox"/> Meeting Room	12 RM	<input checked="" type="checkbox"/> Banquet 7 RM				
<input checked="" type="checkbox"/> Resident Japanese Staff	1 P	<input checked="" type="checkbox"/> Japanese Speaking Staff P				
<input checked="" type="checkbox"/> Pool	OPEN 6:00 ~ 21:00	<input checked="" type="checkbox"/> Inside <input checked="" type="checkbox"/> Outside <input checked="" type="checkbox"/> Heated				
<input checked="" type="checkbox"/> Gym・Fitness Center	OPEN 6:00 ~ 21:00					
<input checked="" type="checkbox"/> Spa・beauty salon	OPEN 9:00 ~ 22:00	<input type="checkbox"/> Public bath N/A ~				
<input type="checkbox"/> Kids Space	N/A ~	<input type="checkbox"/> Business Center OPEN ~				
<input type="checkbox"/> kiosk	N/A ~	<input type="checkbox"/> Boutique・Gift shop N/A ~				
<input checked="" type="checkbox"/> Concierge Desk	<input checked="" type="checkbox"/> Group check in counter	<input checked="" type="checkbox"/> Safety deposit box <input checked="" type="checkbox"/> Parking lot				
Restaurant & Lounge	Breakfast	FIT Grill 63 Restaurant	63 FL	OPEN 6:00 ~ 10:00		
		GRP Grill 63 Restaurant	63 FL	OPEN 6:00 ~ 10:00		
	Lunch Dinner	Red River Restaurant		Chinese food	36 FL	OPEN 11:30 ~ 14:30
		Grill 63 Restaurant		Western food	63 FL	OPEN 11:30 ~ 14:30
		Tim Ho Wan Restaurant		Dimsum food	36 FL	OPEN 11:30 ~ 22:00
	Bar	Pharaoh bar (indoor)		(Capacity 46)	63 FL	OPEN 17:30 ~ 0:00
		Pharaoh bar & Upper (indoor)		(Capacity 34)	64 FL	OPEN 17:30 ~ 0:00
		Top of Hanoi (outdoor)		(Capacity 124)	67 FL	OPEN 17:00 ~ 0:00
	<input type="checkbox"/> Karaoke	FL	OPEN ~			
	<input type="checkbox"/> Casino	FL	OPEN ~			
Currency exchange	<input type="checkbox"/> No <input checked="" type="checkbox"/> Yes	(<input checked="" type="checkbox"/> 24hour <input type="checkbox"/> ~)				
exchange	<input checked="" type="checkbox"/> JPY <input checked="" type="checkbox"/> USD	⇒ VND Remarks VND ⇒ JPY/ USD= NG				

	Free shuttle	<input checked="" type="checkbox"/> No	<input type="checkbox"/> Available	Direction		
	Porch	<Drop off area>	Yes		<space> coach bus 4 Parking available	
	Smoking area	Outside hotel				
	Medical office	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No	Family Medical Practice Hanoi- 298 I Kim Ma Road, Ba Dinh Dist, Hanoi- Tel: +842473009911		
	Security measures	<input type="checkbox"/> Surveillance camera (Lobby/Elevator/ Corridor)		<input checked="" type="checkbox"/> Night Doorman/ Security Guard		
		<input type="checkbox"/> Automatic entry/exit monitoring system (Guest room)		<input type="checkbox"/> Other ()		
Fire prevention measures	<input checked="" type="checkbox"/> Fire hydrant*fire extinguisher		<input checked="" type="checkbox"/> Sprinkler	<input checked="" type="checkbox"/> Smoke detector	<input checked="" type="checkbox"/> Emergency exit point	
	<input type="checkbox"/> Other ()					
Internet	Guest room	<input type="checkbox"/> Unable to connect	<input checked="" type="checkbox"/> Connectable	<input type="checkbox"/> Charge (fee: Free /)	
	Type	<input checked="" type="checkbox"/> wifi (PW: No password)		<input type="checkbox"/> Other ()		
	Business Center	Number of PC: 3 pc fee: Free from 10:00 – 21:00 at 59FL				
Other facilities	Laundry services (chargable), Massage (chargable), Sauna (FOC), Gym (FOC), Outdoor/Indoor swimming pool (FOC), Basket ball course (FOC), Golf range (chargable), Nail spa (chargable)					

Child Policy	1-5 years old sharing bed with parents: FOC BF				
	6-11 years old sharing bed with parents: 50% charge for BF/ if required Extra-bed				
	from 12 years old charge same as adult				
Presentation Link	https://drive.google.com/file/d/1TsP-kGvv9egYF2cNtxWMDfs5gcmDL2ek/view?usp=sharing				
Hotel's Photo Link	https://drive.google.com/drive/folders/1g6KPbW3v-j0NU3GWfyebR46SXZ1_1Xz2?usp=sharing				
NOTE					