LA CASA HANOI HOTEL FACILITIES SHEET

Hotel 's Grade	★★★★	Opening Year	2015	year 9 month	Latest Renovation	2021	year 5 month
Hotel Name	(JPN)	ラカサハノイホテル	(ENG)	LA CASA HANOI HOTEL			
Address	No. 17 Pham Dinh Ho street, Pham Dinh Ho Ward, Hai Ba Trung Distric, Hanoi, Vietnam		Location	From Airport :by car 30 min :on foot min From Train station :by car 7 min :on foot 20 min To city center :by car 5 min :on foot 10 min			
Tel	+ 84(4) 66 560 560		Fax	+84 (4) 66 530 530			
Website	www.lacasahotel.com.vn						
Stories	stories	Total room no.	86 rooms	Guest Floor	2 FL ~ 11 FL		
Group check in	Show Passport at Reception	Check in Time	14:00 from	Check out Time	12:00 until		
Usable currency	■ VND ☐ JPY ■ USD ☐ Others ( )						
Credit Card	■ VISA ■ Master ■ JCB ■ AMEX ■ Diners ☐ Others ( )						

Room information

Room Type・Category	Number of Rooms TWN NO SM	TWN Smoking	DBL NO SM	DBL Smoking	Dimensions of a room	Maximum capacity
Apartment	0	0	2		70 ㎡	2AD + 2CH pax/room
☐ Balcony ■ Bath Tub ☐ Shower room ■ Washlet/Bidet ■ TRP room or DBL+Extra						
<Note> Window with city view						
Premium	2	0	6		35 ㎡	3AD pax/room
☐ Balcony ■ Bath Tub(10 rooms) ☐ Shower room ■ Washlet/Bidet ■ TRP room or TWN/DBL+Extra						
<Note> Window with city view						
Deluxe	51		17		28 ㎡	3 AD pax/room
☐ Balcony ■ Bath Tub(20Rooms) ■ Shower room ■ Washlet/Bidet ☐ TRP room or TWN/DBL+Extra						
<Note> Window with city view						
Suite	1		7		48 ㎡	2AD+ 2CH pax/room
☐ Balcony ■ Bath Tub(8rooms) ■ Shower room ■ Washlet/Bidet ☐ TRP room or TWN/DBL+Extra						
<Note> Window with city view						

Number of Extra Bed	9 Beds				
Smoking floor	☐ No	■ Yes (2,3,11 Floor ～ Floor)		Type of key	■ Card ☐ key
■ TV	(■ NHK World (Channel 43 CH) (☐ NHK Premium (Channel CH)				
■ Aircondition	(■ Air-conditioning and heating	■ Cooling only type	☐ Heating only type		
■ Refrigerator	(■ With contents – additional charge	☐ Empty)			
■ Safety Box	■ Mini Bar	■ Free tea bag	■ Free coffee		
■ electric kettle	☐ coffee maker	■ Alarm clock	■ Slippers		
■ Laundry service	■ Iron ☐ Lending)	☐ Trouser presser	☐ Shoe polishing cloth		
■ Hair Dryer	■ Bath towel	■ Face towel	■ Hand towel		
■ Bath Robe・Yukata	■ Shampoo	■ Soap	■ Tooth Brush・Tooth Paste		
■ Comb・hair brush	■ Razor upon request	☐ Transformer (☐ Lending)	☐ Other		
■ Complimentary water	(Num: 2 btl. / Place where it is put: Cabinet				
■ Hotel guide in japanese	■ emergency evacuation map	☐ Hotel Location Map			
■ Amenities(on request basis)	(☐ charge ☐ free	Content :)			
Other paid equipment	■ No ☐ Yes (☐ In the room／ ☐ Bathroom／)				
Room Service	☐ No ■ Yes (☐ 24hours ■ Time 10:30.AM ～ 09:30.PM)				

How to make a phone call				
front	0	Room to room	+Room Number	
local call	# +Number	toll call	# +Area code+Number	
Int'l call	# +Country code+area code (excluding the first zero) +Number			

Voltage・Plug							
☐ 110V	☐ 120V	■ 220V	☐ 230V	☐ 240V			
A type	B type	B3 type	C type	BF type	SE type	O type	Others
(○)	(○)	(○)	(○)	(○)	(×)	(×)	( )
USB port electrical outlet	■ No ☐ Yes						

Banquet

Function Room	Location	Area (LengthxWidth)	Celling Height (Meter)	Theater (Capacity)	Class room	Cocktail	Banquet	U shape
MEKONG 1	12th	13,7m x 7,2m	3,2					
MEKONG 2	12th	8,5m x 5,8m	2,6m					

Hotel facilities	■ Elevator for visitor	2	elevators	(Whether a room key is needed	☐ need	■ Unnecessary	)						
	☐ Meeting Room	0	RM	■ Banquet	2	RM							
	☐ Resident Japanese Staff	P	☐ Japanese Speaking Staff	P									
	■ Pool	OPEN	6:00	～	18:00	☐ Inside	■ Outside	☐ Heated					
	■ Gym・Fitness Center	OPEN	6:00	～	22:00								
	■ Spa・beauty salon	OPEN	9:00	～	21:30	☐ Public bath	OPEN	～					
	☐ Kids Space	OPEN	～			☐ Business Center	OPEN	～					
	☐ kiosk	OPEN	～			☐ Boutique・Gift shop	OPEN	～					
	■ Concierge Desk	■ Group check in counter	■ Safety deposit box	☐ Parking lot									
	Restaurant & Lounge	Breakfast	FIT	Lacquer Restaurant		R	FL	OPEN	6:00	～	10:00		
			GRP	Lacquer Restaurant		R	FL	OPEN	6:00	～	10:00		
		Lunch Dinner	Le Jardin Restaurant		Western/ Asian food	P	FL	OPEN	6:00	～	10:30		
			Le Jardin Restaurant		Western/ Asian food	P	FL	OPEN	10:30	～	14:00		
		Bar	Le Jardin Restaurant	(Capacity 40)		P	FL	OPEN	10:00	～	22:30		
		☐ Karaoke	Floor	OPEN	～								
		☐ Casino	Floor	OPEN	～								
	Currency exchange	☐ No	■ Yes	(	■ 24hour	☐	～	)					
		exchange	■ JPY	■ USD	⇒ VND	Remarks	VND ⇒ JPY/ USD= NG						
	Free shuttle	■ No	☐ Available	Direction									
	Porch	<Drop off area>		<space>	coach bus	Parking available							
	Smoking area	Lobby, Lacque Restaurant, Le Jardin Bar have smoking area											
	Medical office	☐ Yes	■ No										
	Security measures	■ Surveillance camera (Lobby／Elevator／ Corridor)	■ Night Doorman／ Security Guard										
		☐ Automatic entry/exit monitoring system (Guest room)	☐ Other ( )										
	Fire prevention measures	■ Fire hydrant・fire extinguisher	■ Sprinkler	■ Smoke detector	■ Emergency exit	2 point							
		☐ Other ( )											
Internet	Guest room	☐ Unable to connect	■ Connectable	☐ Charge (fee: Free /)									
	Type	■ wifi (PW: No Password)	☐ Other ( )										
	Business Center	Number of PC: 1 pc	fee: Free / 1H										
Other facilities	Laundry services、Massage、Sauna, Beauty salon,gym												

Child Policy	Children from 0 to 5 years old: free of charge. From 6 to 11 years old: half charge. From 12 upward: Full charge
Presentation Link	https://drive.google.com/file/d/1iYcg7tmP6uN9esnIKX-G9z2wy_Kwoekm/view?usp=sharing
Hotel's Photo Link	https://drive.google.com/drive/folders/1yjihGuENe3AnjgnFTjaPktE0Y6gZm5iq https://drive.google.com/drive/folders/1Ic3_GjEBozdWdWERv8Xp0Aw9MalVW-j0?usp=sharing
NOTE	The largeast lobby of 4 star hotel in Ha Noi. All guest rooms have outside window and city view. Rooftop bar and restaurantat the 15th floor beside Pool anf gym